

# NetBackup™ Self Service Release Notes

10.1

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**VERITAS™**

# NetBackup™ Self Service Release Notes

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# NetBackup Self Service Release Notes

This chapter includes the following topics:

- [About NetBackup Self Service 10.1](#)

## About NetBackup Self Service 10.1

NetBackup Self Service 10.1 empowers users to self-serve common backup and restore requests while providing automation and control to IT.

Self Service's multi-tenant, role-based access, and dashboard features provide visibility over what's protected and ongoing backup usage. Self Service's request forms put complex policy management tasks safely in the hands of users who are not trained in the complexities of NetBackup administration.

### **For Enterprises**

Managing backups and restores for many thousands of endpoints across multiple locations and data centers is a task that typically requires a team of specialists. Effecting changes to policies can be a time consuming, error prone, manual activity that can leave vital resources unprotected.

Enabling an intuitive self-service portal reduces complexity and errors, and automates a significant number of manual policy change activities. It also enables non-backup specialists to carry out backup and recovery-related tasks in a controlled and audited environment.

### **For Service providers**

Providing backup and restore services to multiple tenants across mixed platforms is a challenge for many service providers. Service providers can enable self-service

and automate tenant requests for backups and restores. This action puts the tenant in control and significantly reduces provisioning costs.

NetBackup Self Service allows multiple tenants to access a tailored, self-service portal through which requests to back up and restore infrastructure are made intuitively. The status of their protected environments is tracked and reported.

Service providers gain from automation while ensuring strict separation and security between tenant environments. Tenants gain control and visibility over what is protected.

## **Installation**

For details of how to install NetBackup Self Service, please refer to the *NetBackup Self Service 10.1 Installation Guide*.

# New features and enhancements

This chapter includes the following topics:

- [New features and enhancements](#)
- [Bugs fixed](#)
- [Known issues](#)
- [Upgrade from previous versions](#)

## New features and enhancements

### **Kubernetes support in NetBackup Self Service**

NetBackup Self Service provides the capability for backups and restores of Kubernetes applications in the form of namespaces.

The namespaces in the Kubernetes clusters are imported from the NetBackup environment and registered within Self Service. The import is performed on a tenant by tenant basis.

NetBackup Self Service lets you perform the operations shown:

- Import Kubernetes cluster for protection from NetBackup server.
- Associate tenant with the Kubernetes cluster import.
- View discovered namespaces.
- Manage protection to protect Kubernetes assets.
- Backup now option is added to perform backup of Kubernetes namespaces.
- Restore original namespaces and persistent volumes.

- Monitor backup and restore operations.

## Single File Restore Agentless

An option is added to restore to a user-defined directory which allows the users with administrative privileges to write to the default location.

## Tenant Quota Enforcement

With NetBackup Self Service 10.1, Veritas introduces **Tenant Quota Enforcement**. This new feature ensures that tenants comply and work within their respective contracted space usage amounts. This new functionality enables providers to enforce limits on a per tenant basis. You can enable or disable this feature per tenant, which lets you control who is monitored. This option is disabled for all tenants by default. The system administrator must enable this functionality for each tenant they want to monitor.

Once you enable the feature, Self Service tracks the total size of backups from the tenant account. The current **System Sync** task works with the new **Lock Calculation Task** scheduled task to track usage. The **Lock Calculation Task** updates the backup sizes from the primary server before it applies or removes locks on the tenant account.

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**Note:** Once a tenant is locked out for exceeding their contracted space, they cannot take backups or protect new assets until they are compliant again. Until the lock is reset, when the user attempts to take a backup or protect an asset, the system displays a dialog with a detailed message.

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## Bugs fixed

Improved logging and troubleshooting to provide better guidance and clear error messages.

## Known issues

There are no known issues for this release.

## Upgrade from previous versions

Upgrade from NetBackup Self Service 7.7, 7.7.3, 8.0, 8.1, 8.1.2, 8.2, 8.3, 9.0, 9.1, and 10.0 is supported but only if using SQL Server 2014 or later. See the NetBackup Software Compatibility List for details.



You can only perform a silent upgrade from NetBackup Self Service 9.1 and 10.0.

You can find further information in the *NetBackup Self Service Installation Guide*. Please read the **Prerequisites** section carefully to ensure that your environment can support NetBackup Self Service 10.1.