

NetBackup™ Self Service Release Notes

10.0

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VERITAS™

NetBackup™ Self Service Release Notes

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Veritas Services and Operations Readiness Tools (SORT)

Veritas Services and Operations Readiness Tools (SORT) is a website that provides information and tools to automate and simplify certain time-consuming administrative tasks. Depending on the product, SORT helps you prepare for installations and upgrades, identify risks in your datacenters, and improve operational efficiency. To see what services and tools SORT provides for your product, see the data sheet:

https://sort.veritas.com/data/support/SORT_Data_Sheet.pdf

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NetBackup Self Service Release Notes

This chapter includes the following topics:

- [About NetBackup Self Service 10.0](#)

About NetBackup Self Service 10.0

NetBackup Self Service 10.0 empowers users to self-serve common backup and restore requests while providing automation and control to IT.

Self Service's multi-tenant, role-based access, and dashboard features provide visibility over what's protected and ongoing backup usage. Self Service's request forms put complex policy management tasks safely in the hands of users who are not trained in the complexities of NetBackup administration.

For Enterprises

Managing backups and restores for many thousands of endpoints across multiple locations and data centers is a task that typically requires a team of specialists. Effecting changes to policies can be a time consuming, error prone, manual activity that can leave vital resources unprotected.

Enabling an intuitive self-service portal reduces complexity and errors, and automates a significant number of manual policy change activities. It also enables non-backup specialists to carry out backup and recovery-related tasks in a controlled and audited environment.

For Service providers

Providing backup and restore services to multiple tenants across mixed platforms is a challenge for many service providers. Service providers can enable self-service

and automate tenant requests for backups and restores. This action puts the tenant in control and significantly reduces provisioning costs.

NetBackup Self Service allows multiple tenants to access a tailored, self-service portal through which requests to back up and restore infrastructure are made intuitively. The status of their protected environments is tracked and reported.

Service providers gain from automation while ensuring strict separation and security between tenant environments. Tenants gain control and visibility over what is protected.

Installation

For details of how to install NetBackup Self Service, please refer to the *NetBackup Self Service 10.0 Installation Guide*.

New features and enhancements

This chapter includes the following topics:

- [New features and enhancements](#)
- [Bugs fixed](#)
- [Upgrade from previous versions](#)

New features and enhancements

Silent install and upgrade

Users can now install and upgrade NetBackup Self Service without user intervention. Additional details available in [NetBackup Self Service Installation Guide](#).

Password complexity

Added a strength meter that checks password complexity when you change the password.

Licensing

Veritas made licensing changes to remove the need to enable the software with a license key for capacity-based licensing.

Communication

Implemented changes for websites to communicate using HTTPS only, using the fully qualified domain name in the URL.

Secure hardened feature

When `SECURE_HARDENED` is enabled, some user input texts in the administration pages are HTML encoded when these webpages are next visited.

Bugs fixed

- Fixed installer issues for Azure installs.
- Added the ability to show a partial success status for the jobs that are partially successful in NetBackup rather than marking as failed.
- Minor user interface fixes.

Upgrade from previous versions

Upgrade from NetBackup Self Service 7.7, 7.7.3, 8.0, 8.1, 8.1.2, 8.2, 8.3, 9.0, and 9.1 is supported but only if using SQL Server 2014 or later. See the NetBackup Software Compatibility List for details.

You can only perform a silent upgrade from NetBackup Self Service 9.0 and 9.1.

You can find further information in the NetBackup Self Service Installation Guide. Please read the Prerequisites section carefully to ensure that your environment can support NetBackup Self Service 10.0.