Symantec NetBackup™ for NDMP Administrator's Guide

Windows, UNIX and Linux

Release 7.6



Symantec NetBackup™ for NDMP Administrator's Guide

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Chapter 1

Introduction to NetBackup for NDMP

This chapter includes the following topics:

- About NetBackup for NDMP
- About Network Data Management Protocol (NDMP)
- Types of NDMP backup
- About NDMP policies in NetBackup
- About NetBackup storage units
- About assigning tape drives to different hosts
- About the NDMP backup process
- About the NDMP restore process
- About Direct Access Recovery (DAR)
- Snapshot Client assistance
- About NDMP multiplexing
- About NDMP support for Replication Director
- Limitations of Replication Director with NDMP

About NetBackup for NDMP

NetBackup for NDMP is an optional NetBackup application. It enables NetBackup to use the Network Data Management Protocol (NDMP) to initiate and control backups and restores of Network Attached Storage (NAS) systems.

NetBackup for NDMP features

The following table describes the NetBackup for NDMP features.

Table 1-1 NetBackup for NDMP features

Feature	Description
Support for NDMP protocol	Supports the NDMP protocol versions V2, V3, and V4.
Centralized backup policy management	Scheduling, catalog management, and other backup tasks are managed from a NetBackup master server. NetBackup for NDMP can be installed on a NetBackup master or media server.
Support for wildcards in NDMP backup policy selections	Wildcard characters in regular expressions or directives are valid for streaming and non-streaming NDMP backups.
Device and media management	NetBackup software provides complete management and control of the devices and media that are used for backups and restores of NDMP hosts. The NetBackup Device Configuration Wizard discovers and configures the storage devices that are attached to an NDMP host. (This function requires NDMP protocol V3 or V4.) Note that wizard-based discovery depends upon a number of device-specific features, such as SCSI inquiry and serialization, which some NAS vendors may not support.
High-speed local backup of NDMP hosts	Backup data travels between the disk drives and tape drives that are directly attached to the same NDMP host. This transfer provides high-speed backup but does not slow network throughput.
Backup of network-attached NDMP hosts to a tape device on another NDMP host or to advanced tape libraries with an embedded NDMP server	Backup data travels across the network from a disk on an NDMP host to tape on another NDMP host. This backup is referred to as a three-way backup. This data movement option requires support from the NAS/NDMP host.
Backup of a network-attached NDMP host to a tape device on a NetBackup media server	Backup data travels across the network from a disk on an NDMP host to tape on a NetBackup media server. This backup is a form of three-way backup also known as remote NDMP. This feature supports NDMP V2, V3, and V4 on the NDMP hosts.

NetBackup for NDMP features (continued) Table 1-1

Feature	Description
Shared tape libraries	Tape libraries can be shared between NDMP hosts and NetBackup servers or between multiple NDMP hosts. Robotic control can be on an NDMP host or on a NetBackup server.
Shared tape drives with the Shared Storage Option	Tape drives can be shared between servers (both NetBackup servers and NDMP hosts). This setup requires the Shared Storage Option (SSO) license.
	For a list of the features and software releases for each NAS vendor, for SSO support, and for the NetBackup versions that support these vendors, refer to the NetBackup 7.x hardware compatibility list (HCL
	http://www.symantec.com/docs/TECH76495
Snapshots of data on NDMP hosts	NetBackup can take point-in-time data snapshots on an NDMP (NAS) host without interrupting client access to data, using the NDMP V4 snapshot extension. The snapshot is stored on the same device that contains the NDMP client data. From the snapshot, you can restore individual files or roll back a file system or volume by means of Snapshot Client Instant Recovery. A NetBackup Snapshot Client license is required, in addition to the NetBackup for NDMP license. This Snapshot Client feature uses the NAS_Snapshot method and the NDMP method.
	For more information about the Snapshot Client, refer to NetBackup Snapshot Client Administrator's Guide. For more information about the NDMP snapshot method, refer to the NetBackup Replication Director Solutions Guide
NDMP DirectCopy	NetBackup can copy virtual tape library (VTL) images directly from the VTL to physical tape or to another VTL. This function occurs without using media server I/O resources or network bandwidth. NetBackup can copy NDMP backup images directly from one NDMP-attached tape drive to another NDMP tape drive that is attached to the same NDMP host. Note that the operation does not use media server I/O.
	Note: The VTL must have an embedded NDMP tape server.
Direct Access Recovery (DAR)	For NDMP hosts that support DAR, this feature greatly reduces the time to restore a directory, a single file, or a small number of files.
Path-based file history	The NDMP server can send catalog information consisting of complete path names to NetBackup. Some vendors do not support this feature. Up-to-date information is available on the vendors that support path-based history. For a list of the features and software releases for each NAS vendor, for SSO support, and for the NetBackup versions that support these vendors, refer to the NetBackup 7.x hardware compatibility list (HCL http://www.symantec.com/docs/TECH76495

NetBackup for NDMP features (continued) Table 1-1

Feature	Description
Support for NetBackup for NDMP servers in a NetBackup-clustered environment	The NetBackup for NDMP servers are supported in a NetBackup-clustered environment.
Enhanced ability to run customized scripts during a backup	The enhanced ability to run customized scripts during a backup, especially for relational databases residing on NAS devices.
NDMP multiplexing	NDMP multiplexing enables NDMP backups to be multiplexed to Media Manager storage units. Only remote NDMP multiplexing is supported.
NDMP to disk	NetBackup can write NDMP backups to disk storage units.
IPv6 support	NDMP supports 128-bit IPv6 address data connections in addition to the 32-bit IPv4 address data connections. NDMP data connections are made between filers or between a NetBackup media server and a filer that is used to transfer the backup image. By default the NetBackup media server is enabled for IPv6 data communication. Consider the following general items when using NDMP IPv6 address data connections. The filer needs to be enabled for IPv6 data communication. The filer vendor must support connection address extension or full IPv6.
NDMP support for Replication Director	NDMP support for Replication Director enables NetBackup to use NDMP for the following functions: backup from snapshots, restore from snapshot backups, live browse snapshots, and restore from snapshots (for copy back method). For more information about Replication Director, refer to the NetBackup Replication Director Solutions Guide.

NetBackup for NDMP terminology

The following table describes the NetBackup for NDMP terminology. For explanations of other NetBackup terms, consult the NetBackup online glossary in NetBackup Help.

Terminology Table 1-2

Term	Definition
DAR (Direct Access Recovery)	DAR is an optional capability of NDMP data and tape services where only relevant portions of the secondary media are accessed during recovery operations. The NDMP host positions the tape to the exact location of the requested file(s), reading only the data that is needed for those files. Restore times can be reduced from hours to minutes.

Terminology (continued) Table 1-2

Term	Definition
NDMP (Network Data Management Protocol)	NDMP is a widely used protocol through which an NDMP-conformant backup application can control the backups and restores for an NDMP host.
NDMP client	An NDMP client is an NDMP-compliant backup application (also known as a Data Management Application or DMA) that is an NDMP server application client. An NDMP client sends commands to the NDMP server application to control the backups and restores on an NDMP host.
	NetBackup for NDMP allows NetBackup to act as an NDMP client.
NetBackup for NDMP server	A NetBackup for NDMP server is a NetBackup master or media server on which NetBackup for NDMP software is installed.
NDMP host	An NAS system that serves files to clients using HTTP, FTP, CIFS, or NFS protocols. It also runs an NDMP server application that communicates with NDMP client backup software to configure and perform backup and restore tasks. NAS systems provide fast, multi-protocol file access and cost effective data storage to workstations and servers in the network or across the Internet.
	In a NetBackup configuration, the NDMP host is considered a client of NetBackup. However, NetBackup client software is never installed on an NDMP host.
NDMP multiplexing	NDMP multiplexing concurrently writes multiple backup streams to the same Media Manager tape storage device from the same client or different clients. NDMP multiplexing improves overall NetBackup performance by more efficient use of the storage unit drives. State of the art storage devices can typically stream data faster than client agents can create backup streams. Therefore, multiple data streams can be sent to and effectively processed by a given storage unit. Only remote NDMP multiplexing is supported.

Terminology (continued) Table 1-2

Term	Definition
NDMP server application	An NDMP server application runs on an NDMP host and runs backup, restore, and device control commands that it receives from an NDMP-conformant backup application. The backup application (NetBackup) is considered an NDMP client. A separate instance of an NDMP server process exists for each connection to an NDMP client. That is, if two backups are in progress, an NDMP server process exists for each backup.
NDMP storage unit	An NDMP storage unit stores the backup data for an NDMP host. The tape drives in this storage unit attach directly to the NDMP host or can be configured on a SAN. Note that NDMP storage units cannot be used to store data for non-NDMP hosts, and NetBackup disk storage units cannot be used for NDMP tasks.
Redirected restore (to a different client)	In a redirected restore, files are restored to a client other than the one from which they were originally backed up. In NetBackup for NDMP, the restore data travels from an NDMP host (or NetBackup media server) with a locally attached storage device to another NDMP host on the network.
Remote NDMP	A form of three-way backup and restore also known as NDMP backup to Media Manager storage units. Data travels from an NDMP host to a tape drive that is attached to a NetBackup media server. See "Configuring NDMP backup to Media Manager storage units" on page 59.
Three-way backup and restore	In a three-way backup or restore, data travels between an NDMP host and a storage device that is attached to another NDMP host or to a NetBackup media server. This backup contrasts with local NDMP backup or restore where the data travels between an NDMP host's disk and a storage device directly attached to the same NDMP host.
Virtual Tape Library (VTL)	A virtual tape library is a storage system that uses disk-based technology to emulate a tape library and tape drives. For secondary storage, NetBackup can copy VTL images directly to a physical tape or to another VTL by means of NDMP DirectCopy.

About Network Data Management Protocol (NDMP)

NDMP is a widely used protocol through which an NDMP-conformant backup application controls the backups and restores of any NDMP host that runs an NDMP server application.

NDMP architecture follows the client and server model:

- The NetBackup master or media server where NetBackup for NDMP is installed is called a NetBackup for NDMP server.
- The host where the NDMP server application resides is called an NDMP host.
- The NetBackup software is a client of the NDMP server application. NetBackup for NDMP lets NetBackup act as an NDMP client. The NDMP hosts, on the other hand, act as NetBackup clients.

The following figure shows an example of NDMP and NetBackup hosts as clients of each other.

NDMP and NetBackup hosts as clients of each other Figure 1-1 Network



A NetBackup master or media server where NetBackup for NDMP is installed.

The NetBackup for NDMP server acts as an NDMP client.

NDMP hosts act as NetBackup clients ...

NOTE: NetBackup software is NOT installed on NDMP hosts.

Types of NDMP backup

The NDMP server application on the NDMP host performs backups and restores of the NDMP host, directed by commands from an NDMP client (NetBackup). Backups can be conducted in any of the following ways:

NDMP local backup See "NDMP local backup" on page 18.

- NDMP three-way backup See "NDMP three-way backup" on page 18.
- Backup to a Media Manager storage unit on the NetBackup server See "Backup to Media Manager storage units (remote NDMP)" on page 19.

NDMP local backup

If you use the NDMP local backup, the NetBackup for NDMP server initiates the backup. The data travels from the NDMP host's disk to a storage device that is attached to the same host or is available on a SAN.

The following figure shows an example of an NDMP local backup and restore.

Figure 1-2 NDMP local backup and restore

LAN/WAN **NDMP** host NetBackup for NDMP server Disks Storage devices on SAN Tape library

Local NDMP backup

Data travels from disk to tape on same NDMP host, or from disk to tape device on SAN. Backup data is NOT sent over local network.

The tape drives must be in NDMP-type storage units.

NDMP three-way backup

If you use the NDMP three-way backup, the NetBackup for NDMP server initiates the backup. Data travels over the network by going from an NDMP host to a storage device that is attached to another NDMP host on the local network or is available on a SAN.

The following figure shows an example of an NDMP three-way backup and restore.

NetBackup for NDMP server

Disks Tape library

Figure 1-3 NDMP three-way backup and restore

Three-Way NDMP backup

Data travels from disk on an NDMP host to tape device on another NDMP host. *Backup data is sent over the local network.*

The tape drives must be in NDMP-type storage units.

Backup to Media Manager storage units (remote NDMP)

With this backup method, the data travels over the network by going from an NDMP host to a Media Manager-type storage device that is attached to a NetBackup media server or is available on the SAN. The NetBackup drives must be in Media Manager storage units not in NDMP storage units.

The following figure shows an example of an NDMP backup to a Media Manager device (remote NDMP).

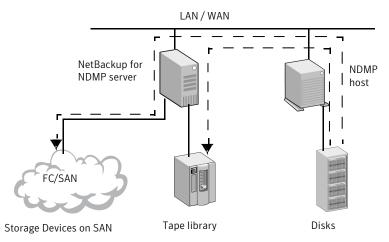


Figure 1-4 NDMP backup to a media manager device (remote NDMP)

To NetBackup Server-Attached Media Manager Storage Units

Data travels from NDMP host to a drive on a NetBackup media server or on a SAN. *Backup data is sent over the local network.*

NOTE: The NetBackup drive(s) must be in Media Manager type storage units.

About NDMP policies in NetBackup

After you install and configure NetBackup for NDMP, you can schedule backups by creating an NDMP policy in NetBackup.

An NDMP policy can have one or more NetBackup clients. Each NetBackup client must be an NDMP host.

See Figure 1-1 on page 17.

Note that you do not install any NetBackup software on the NDMP hosts.

The allowable backup types for schedules in an NDMP policy are: Full, Cumulative Incremental, or Differential Incremental. User-initiated backups and archives are not allowed because the NDMP protocol does not permit these tasks.

Restores of NDMP host backups can be initiated from any NetBackup media server that meets the following criteria:

- Resides within the same overall NetBackup storage domain
- Uses the same NetBackup master server that the media server uses to perform the backup

The data can be restored to the NDMP host where it was backed up, or to another NDMP host.

NDMP policies can use either NDMP storage units or Media Manager storage units.

About NetBackup storage units

NetBackup uses either one of the following storage units:

- NDMP-type storage units (for local or three-way backup) NetBackup requires NDMP-type storage units when you back up NDMP host data to the devices that are as follows:
 - Attached to an NDMP host
 - Available to the NDMP host on a SAN

An NDMP storage unit can contain standalone or robotic drives. Robotic controls can be in a TLD (tape library DLT), TL8 (tape library 8MM), TLH (tape library Half Inch), or ACS robot type.

 Media Manager storage units (for backup to devices that are attached to a NetBackup media server)

You can use the drives that were configured in Media Manager-type storage units when you back up NDMP host data to devices that are as follows:

- Attached to a NetBackup for NDMP server
- Available to the server on a SAN

For NDMP backup, drives in Media Manager-type storage units do not have to be dedicated to NDMP data. They can store backups of regular (non-NDMP) NetBackup clients as well as of NDMP clients.

About assigning tape drives to different hosts

The robotic tape drives can be divided up among NDMP hosts and NetBackup servers.

The following figure shows the NDMP and non-NDMP storage units with the following configuration:

Tape drives 1, 3, and 5 are attached to NDMP hosts. They are in the NDMP storage units that can be used for NDMP backups (local or three-way). The commands that control these drives originate on the NetBackup for NDMP server and are sent through the NDMP connection on the network. The NDMP server application on each NDMP host translates the NDMP commands into SCSI commands for the local drives.

Drive-control commands for NDMP

- Tape drives 2 and 4 are attached to a NetBackup server. They are in non-NDMP storage units and are controlled in the same way as other drives on NetBackup servers. Depending on the type of storage unit, these drives can be used for the following:
 - Non-NDMP clients of NetBackup
 - In the case of tape drives in Media Manager storage units, they can be used for both NDMP (local or three-way) and non-NDMP backups.

In the following figure, all of the tape drives are used for NDMP backup except drive 4.

NDMP NB for **NDMP** NDMP **NDMP** host host host media server Drive 1 Drive 5

Drive 3*

TLD Robot

Figure 1-5 NDMP and non-NDMP storage units

LAN/WAN

* In NDMP storage unit

Drive 2[†]

Drive 4[‡]

H

- † In NetBackup Media Manager storage unit
- # In another type of NetBackup storage unit (not NDMP or Media Manager)

Drives 1, 3, and 5 (in NDMP storage units) can be used for NDMP backups.

Drive 2 (in Media Manager storage unit) can be used for NDMP or non-NDMP backup.

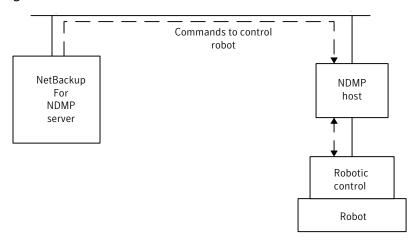
Drive 4 (in different type of NetBackup storage unit) cannot be used for NDMP backup.

About robotics control

Robotics control can be attached to an NDMP host or to a NetBackup server.

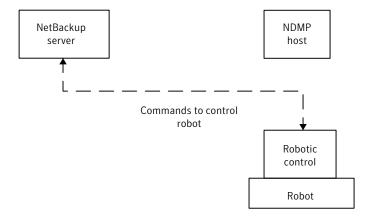
The following figure shows how NetBackup sends commands over the network to the NDMP host, which in turn sends them to the robot.

Figure 1-6 Robotics control that is attached to an NDMP host



The following figure shows how the robot is controlled in the same way as the other robots on NetBackup servers.

Figure 1-7 Robotics control that is attached to a NetBackup server

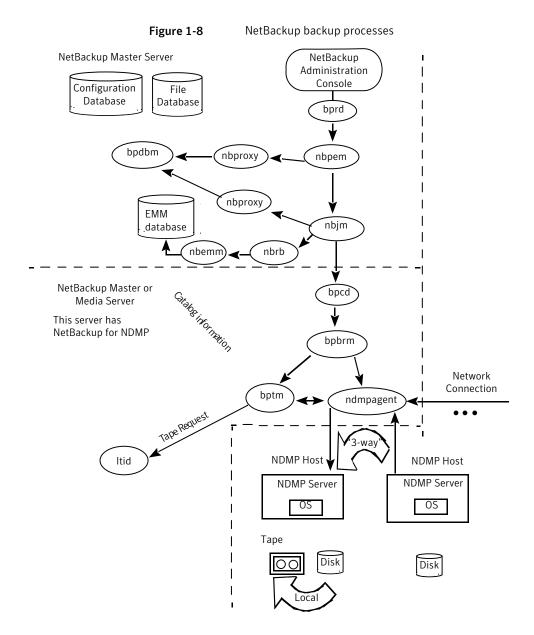


About the NDMP backup process

During a backup, the following events occur in this order:

- From the Enterprise Media Manager (EMM), NetBackup obtains a media ID for the tape that is used for the backup. It then sends a tape-mount request to ltid.
- ltid on the NetBackup for NDMP server sends the necessary NDMP (SCSI) robotic) commands to mount the requested tape on the storage device.
- NetBackup sends the NDMP commands that are necessary to have the NDMP server application perform a backup to the tape. The backup data travels in one of two ways:
 - Between the local disk and tape drives on an NDMP host.
 - Over the network, data travels from an NDMP host without its own storage device to an NDMP host (or NetBackup media server) with a locally attached storage device (three-way back up).
- The NDMP server application sends information to the NetBackup for NDMP server about the files that were backed up. This information is stored in the NetBackup file database.
- The NDMP server application sends status about the backup operation to the NetBackup for NDMP server.

The following figure shows the NetBackup processes that are involved in the NDMP backups.



About the NDMP restore process

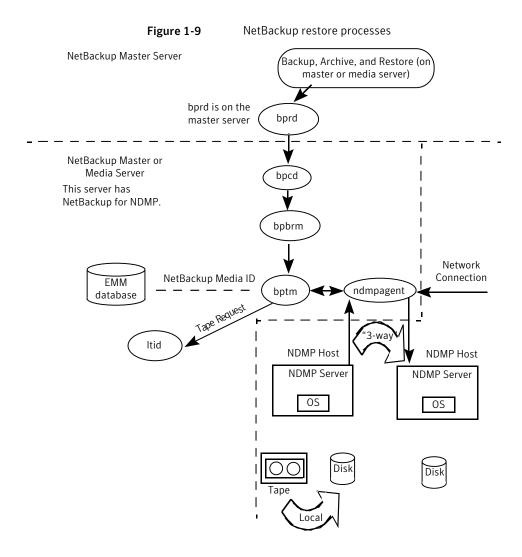
Because of the design of the NDMP protocol, only an administrator on a NetBackup server (master or media) can restore files from NDMP backups. During a restore,

the administrator browses the file catalog and selects files from NDMP images in the same manner as for standard backup images.

The following events occur during a restore, in this order:

- The NetBackup for NDMP server looks in its Enterprise Media Manager (EMM) database for the tape that contains the backup, and asks ltid to mount that tape.
- 1tid on the NetBackup for NDMP server sends the necessary NDMP commands to load the requested tape on the storage device.
- NetBackup sends the NDMP commands that are necessary to have the NDMP server application perform a restore operation to the disk. The restore data travels in one of two ways:
 - From a tape drive to a local disk (tape drive and disk are on the same NDMP) host)
 - Over the network, from an NDMP host (or NetBackup media server) with a locally attached storage device to another NDMP host (three-way backups or restores)
- The NDMP server application sends status about the restore operation to the NetBackup for NDMP server.

The following figure shows the NetBackup processes involved in NDMP restores.



About Direct Access Recovery (DAR)

NetBackup uses Direct Access Recovery (DAR) to restore a directory or individual files from a backup image. DAR can greatly reduce the time it takes to restore files and directories. DAR is enabled by default. No configuration is required.

DAR enables the NDMP host to position the tape to the exact location of the requested files. It reads only the data that is needed for those files. For individual file restore, NetBackup automatically determines whether DAR shortens the duration of the restore. It activates DAR only when it results in a faster restore.

The following prerequisites are necessary for using DAR with NetBackup for NDMP:

- The NDMP host must support DAR where the NDMP server application resides.
- NetBackup 4.5 GA or later, with the catalog in binary format (binary format is the default).

Further details are available as to when DAR is used and how to disable it.

See "About enabling or disabling DAR" on page 54.

Snapshot Client assistance

For Snapshot Client assistance, see the NetBackup Snapshot Client Administrator's Guide.

For additional information, see the Snapshot Client Configuration document:

http://www.symantec.com/docs/TECH51377

The Snapshot Client Configuration document includes the following information:

- An up-to-date list of supported operating systems and peripherals
- A list of NAS vendors that are supported for the NAS Snapshot method
- Sections on SAN device configuration and on setting up NetBackup for off-host data mover backups (including instructions on creating 3pc.conf and mover.conf files)

About NDMP multiplexing

NDMP multiplexing concurrently writes multiple backup streams to the same tape storage device from the same client or different clients. NDMP multiplexing supports only remote NDMP and improves overall NetBackup performance by better using tape storage devices. State-of-the-art tape storage devices can typically stream data faster than client agents can create backup streams. Therefore multiple data streams can be sent to and effectively processed by a given tape storage unit.

A network-attached storage (NAS) device with an NDMP server is an agent that produces a backup stream that is similar to a NetBackup client. Multiplexing is desired for NDMP backups because NAS devices are limited in the rate at which they create backup streams. These backup streams are often much slower than the tape storage device consuming and writing the stream.

NDMP multiplexing provides the following benefits:

 Several backups can be run at the same time writing to the same tape. This process can reduce the need for many tape devices.

- Backup time is reduced by writing concurrent backups to a single tape storage device.
- Many tape storage devices require that data is streamed to them at high transfer rates. When data is not streamed fast enough, they do not work efficiently and are subject to possible excessive wear.

Consider the following general items when implementing NDMP multiplexing:

- Only media manager tape storage units can be used for NDMP multiplexing.
- Multiplexing of NDMP backups and restores supports only remote NDMP. The remote NDMP processes backup streams by going through the media server.
- NDMP local and NDMP three-way backups and restores are not supported for NDMP multiplexing. Each method processes backup streams without going through the media server.
- Synthetic backups are not supported.
- Only tape devices are supported.
- Disk storage devices are not supported.
- A mix of NDMP and non-NDMP backups can be present in the same MPX backup group.
- File and directory DAR are allowed.
- NDMP multiplexing works with both VTL and PTL. However, VTL users typically do not use NDMP multiplexing because they can add more virtual tape devices to accommodate additional streams.
- For NDMP multiplexed backups the storage unit and policy schedule multiplex value must be set to a value greater than one.

About NDMP support for Replication Director

NDMP can be used to back up, browse, and restore snapshots. The advantage to using Replication Director and creating a backup policy that uses NDMP is that NetBackup needs to mount only the primary data to perform these actions.

For additional information about NDMP with Replication Director, see the NetBackup Replication Director Solutions Guide.

Limitations of Replication Director with NDMP

Consider the following limitation before configuring NDMP to be used with Replication Director:

- The Solaris x86 operating system is not supported.
- The Multiple copies NetBackup policy option is not supported for image copies in the NDMP data format.
- The Restore the file using a temporary filename restore option is not supported on Windows clients.
- Restores to a local file system are not supported with an MS-Windows or a **Standard** policy that has the NDMP **Data Mover** enabled.
- Do not include both the gtree and the volume on which the gtree resides in the same Backup Selection list.
- Only one NDMP backup of a snapshot per backupid is allowed.
- The Index From Snapshot operation is not supported for any policy that uses NDMP. (For example, an **NDMP** policy, or a **Standard** or **MS-Windows** policy with NDMP **Data Mover** enabled.)

Chapter 2

Installation Notes for NetBackup for NDMP

This chapter includes the following topics:

- NetBackup for NDMP installation prerequisites
- Adding the NetBackup for NDMP license key on UNIX servers
- Adding the NetBackup for NDMP license key on Windows servers

NetBackup for NDMP installation prerequisites

Note the following items before installing NetBackup and adding the NetBackup for NDMP license key:

NetBackup for NDMP functionality installs when the NetBackup server software is installed. No separate installation procedure is required. However, you must enter a valid license key to use NetBackup for NDMP:

See "Adding the NetBackup for NDMP license key on UNIX servers" on page 32. See "Adding the NetBackup for NDMP license key on Windows servers" on page 33.

Note: NetBackup for NDMP cannot be uninstalled separately from the full NetBackup product.

If you uninstall the full NetBackup product, make sure that no NetBackup for NDMP backups are active or running for the client. On the master server, check the Activity Monitor in the **NetBackup Administration Console**. If the **Job State** for the backups indicates <code>Done</code>, you can then perform the uninstall procedure that is described in the NetBackup Installation Guide.

The NetBackup for NDMP master or media server must run NetBackup 7.0 or later.

Note: To use wildcard characters in NDMP policy backup selections, both your master server and the media servers on which NetBackup for NDMP is installed must run NetBackup 7.6 or later. Wildcard characters are not supported in releases of NetBackup before Version 7.6. More information about wildcard character support is available:

See "Wildcard characters in backup selections for an NDMP policy" on page 47.

- For a list of operating systems that NetBackup for NDMP supports, refer to the NetBackup 7.x operating system compatibility list. http://www.symantec.com/docs/TECH76648
- For a list of NAS platforms that NetBackup for NDMP supports, refer to the following document:

http://www.symantec.com/docs/TECH31885

- For a list of the features and software releases for each NAS vendor, for SSO support, and for the NetBackup versions that support these vendors, refer to the NetBackup 7.x hardware compatibility list (HCL http://www.symantec.com/docs/TECH76495
- The drives and robots that are attached to the NDMP host must be the types that the NDMP host and NetBackup support. A list of supported robot types is available.

See "About robotics control" on page 22.

For more information on storage devices, see the NetBackup Administrator's Guide, Volume I.

Adding the NetBackup for NDMP license key on UNIX servers

NetBackup for NDMP installs on a UNIX or Linux system when the NetBackup server software is installed. No separate installation procedure is required. However, you must enter a valid license key to use NDMP. Perform the following procedure on the UNIX host that you want to be the NetBackup for NDMP server.

Note: If you install in a clustered environment, first freeze the active node so that migrations do not occur during installation. For information about freezing a service group, see the clustering section in the NetBackup High Availability Administrator's Guide for the cluster software you are running.

To add the NetBackup for NDMP license key on UNIX servers

- Log on as root.
- 2 Install NetBackup server and client software as explained in the NetBackup Installation Guide for UNIX and Linux.
- 3 To make sure a valid license key for NetBackup for NDMP is registered, enter the following command to list and add keys:

/usr/openv/netbackup/bin/admincmd/get license key

- If this NetBackup for NDMP server is not your master server, install your NDMP license key on the master server.
- 5 In a clustered environment, perform these steps on each node in the cluster.
- If you install in a clustered environment, unfreeze the active node after the installation completes.
 - For information about unfreezing a service group, see the clustering section in the NetBackup High Availability Administrator's Guide for the cluster software you are running.

Adding the NetBackup for NDMP license key on Windows servers

NetBackup for NDMP installs on a Windows system when the NetBackup server software is installed. No separate installation procedure is required. However, you must enter a valid license key to use NDMP. Use the following procedure on the Windows host that you want to be the NetBackup for NDMP server.

Note: If you install in a clustered environment, first freeze the active node so that migrations do not occur during installation. For information about freezing a service group, see the clustering section in the NetBackup High Availability Administrator's Guide for the cluster software you are running.

To add the NetBackup for NDMP license key on Windows servers

- 1 Install NetBackup server and client software as explained in the NetBackup Installation Guide for Windows.
- NetBackup for NDMP is part of the core NetBackup product. To make sure a valid license key for NetBackup for NDMP is registered, do the following to list and add keys:
 - In the NetBackup Administration Console, select Help.
 - On the Help menu, select License Keys.
 - Existing keys are listed in the lower part of the window.
 - To register a new key, click the star icon to open the **Add a new License Key** dialog box. Type the new license key in the **New license key** field and click Add.

The new license key appears in the lower part of the dialog box.

- If this NetBackup for NDMP server is not your master server, install your NDMP 3 license key on the master server.
- 4 In a clustered environment, perform these steps on each node in the cluster.
- 5 If you install in a clustered environment, unfreeze the active node after the installation completes.
 - For information about unfreezing a service group, see the clustering section in the NetBackup High Availability Administrator's Guide for the cluster software you are running.

Chapter 3

Configuring NDMP backup to NDMP-attached devices

This chapter includes the following topics:

- About configuring NDMP-attached devices
- Authorizing NetBackup access to a NAS (NDMP) host
- About access for three-way backups and remote NDMP
- About Media and Device Management configuration
- About adding volumes
- About verifying NDMP password and robot connection
- Adding NDMP storage units
- About creating an NDMP policy
- About enabling or disabling DAR
- Configuring NetBackup for NDMP in a clustered environment
- Post-installation changes
- About testing an NDMP configuration

About configuring NDMP-attached devices

This topic explains how to configure backups on the storage devices that are attached to NDMP hosts. Only the NDMP-specific steps are described.

You can also use the NetBackup Device Configuration Wizard to discover and configure the robots and drives that are attached to an NDMP host. The wizard requires NDMP protocol versions V3 or V4.

To configure and use the NAS Snapshot method, see the NetBackup Snapshot Client Administrator's Guide.

Authorizing NetBackup access to a NAS (NDMP) host

Before NetBackup can perform backups using NDMP, it must have access to the NAS (or NDMP) host.

Note: Perform the following procedure on the master server (not media server) if you plan to create snapshots using Replication Director.

To authorize NetBackup access to the NDMP host

- On the NetBackup server NetBackup Administration Console, expand Media and Device Management > Credentials > NDMP Hosts.
- 2 Under the **Actions** menu, select **New > New NDMP Host**.
- In the Add NDMP Host dialog box, enter the name of the NDMP server for NetBackup to back up.

The NDMP host name is case-sensitive. The name must match the name that is entered here whenever this host name is used. For example, enter this name exactly when you configure tape drives and storage units for this host.)

Note: If you add NDMP host credentials using the fully qualified domain name (FQDN), you must also indicate the fully qualified domain name on the client for lookups. That is, the server list in the Backup, Archive, and Restore client interface must list the NDMP host by the FQDN as well.

If you add NDMP host credentials using a short name, you can use either the short name or the FQDN in the client server list.

- 4 Click OK.
- 5 In the **New NDMP Host** dialog box, specify the following:

(The term credentials refer to the user name and password that NetBackup uses to access the NDMP host.)

Use global NDMP credentials for this NDMP host

Enables all NetBackup media servers under the master server to access this NDMP host using a predefined global NDMP logon.

To create this logon, click Host Properties > Master Server > Properties > NDMP in the NDMP Global Credentials dialog box.

Use the following credentials for this NDMP host on all media servers

Enables all NetBackup media servers that are connected to the NDMP host to access the NDMP host using the logon you specify:

- **User name**: The user name under which NetBackup accesses the NDMP server. This user must have permission to run NDMP commands. http://www.symantec.com/docs/TECH31885
- Password and Confirm Password: Enter the password for this user.

To add a NetApp vFiler as an NDMP host, the encrypted vFiler password is required.

To retrieve the encrypted password, log on to the vFiler and run the following command:

ndmp password user

The following example shows the command and response to retrieve the encrypted password for the root user:

ndmp password root password hFlNXOXjpHpNXXOG

Use different credentials for this NDMP host on each media server

Specifies NDMP logons for particular NetBackup servers. Then click Advanced Configuration.

- In the Advanced NDMP Credentials dialog box, click Add.
- In the Add Credentials dialog box, select a NetBackup server and specify the user name and password it uses to access the NDMP host.
- Click OK. NetBackup validates the user name and password.
- The NetBackup server and user name appear in the Advanced NDMP Credentials dialog box.
- If necessary, click **Add** again to specify other servers and user

About access for three-way backups and remote **NDMP**

To perform three-way backups, you must authorize access to the NDMP host as described in the previous section.

Note the following points:

- Three-way backups; for the NDMP host name, specify the NDMP host that has no attached tape drive.
- NDMP to Media Manager storage units (remote NDMP); for the NDMP host name, specify the NDMP host to back up to the Media Manager storage unit that is defined on the NetBackup server.

See "About remote NDMP" on page 58.

About Media and Device Management configuration

On the NetBackup for NDMP server, use Media and Device Management in the NetBackup Administration Console to add drives and robots. As an alternative, you can use the NetBackup Device Configuration Wizard.

The following procedures and examples treat NDMP configuration issues only.

- See "Adding a robot directly attached to an NDMP host" on page 39.
- See "Adding a tape drive" on page 41.
- See "Checking the device configuration" on page 43.

See the NetBackup Administrator's Guide for UNIX, Windows, and Linux, Volume I, for general information on configuring NetBackup media.

More information on configuring storage devices for specific NDMP hosts is available.

- For information about supported NDMP operating systems and NAS vendors, access NetBackup for NDMP: NAS Appliance Information from the Symantec Support website. The topic also contains configuration and troubleshooting help for particular NAS systems:
 - http://www.symantec.com/docs/TECH31885
- For a list of the features and software releases for each NAS vendor, for SSO support, and for the NetBackup versions that support these vendors, refer to the NetBackup 7.x hardware compatibility list (HCL

http://www.symantec.com/docs/TECH76495

These procedures do not apply to setting up the devices that are attached to the NetBackup media server. To back up NDMP data to media servers, you must

configure storage units in the same way as ordinary NetBackup (non-NDMP) devices. More information is available:

See "About remote NDMP" on page 58.

Adding a robot directly attached to an NDMP host

This procedure describes how to configure a robot that is attached to an NDMP host.

To add a robot directly attached to an NDMP host

Start the NetBackup Administration Console on the NetBackup for NDMP server as follows:

Windows In the Windows **Start** menu, click **Programs > Symantec**

NetBackup > NetBackup Administration Console.

UNIX Enter the following:

/usr/openv/netbackup/bin/jnbSA &

- Expand **Media and Device Management > Devices** in the left pane.
- On the **Actions** menu, select **New**. Then select **New Robot** from the pop-up menu.

4 In the **Add Robot** dialog box, select the following:

Media Manager host Specify the host that manages the Enterprise Media Manager

(EMM) data in the NetBackup database. (By default, this host

is the NetBackup master server.)

Device host Use the pull-down to select the NetBackup media server.

Robot type Specify type.

Robot number Specify number.

Robot control Click Robot control is attached to an NDMP host.

Robot device path Enter the device name of the robot. You do not need to include

the NDMP host name as part of the device path.

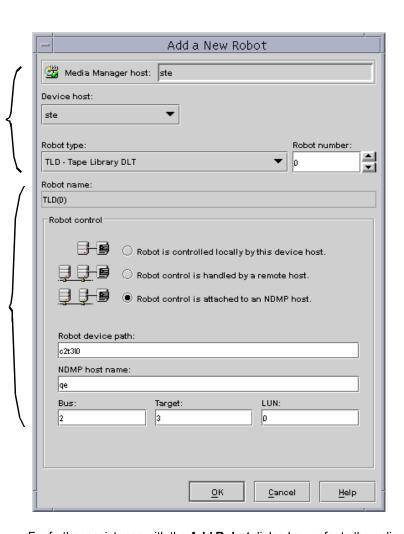
NDMP host name Enter the name of the NDMP host to which the robot is

attached

Bus, Target, and LUN Specify these values if the NDMP host requires them. By

values default, the bus, target, and LUN values are 0. Explained in online help or in the NetBackup Administrator's Guide. Volume I.

Explained in the following steps.



For further assistance with the **Add Robot** dialog box, refer to the online Help. The following steps explain the portions that are unique to configuring NetBackup for NDMP.

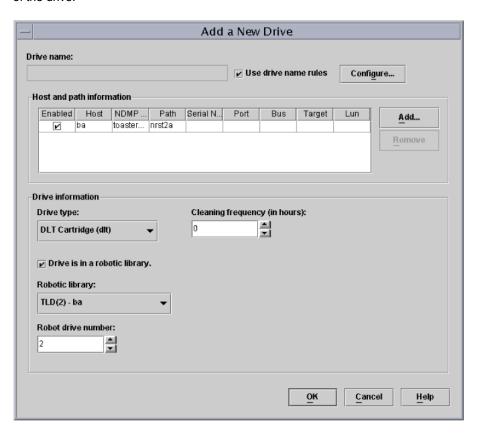
- 5 Click OK.
- In the pop-up message that asks if you want to stop and restart the device manager service (or daemon), click Yes.

Adding a tape drive

This procedure describes how to configure a tape drive.

To add a tape drive

- 1 In the NetBackup Administration Console, select Media and Device **Management > Devices** in the left pane.
- 2 From the Actions menu, select New.
- 3 In the pop-up, select New Tape Drive (on UNIX, Tape Drive).
- In the Add a New Drive dialog box, in the Drive Name box, enter the name of the drive.



5 Click Add to specify a drive path. 6 In the **Add Path** dialog box, select the host and the path information as follows:

Device host Select the name of the NetBackup media server. Use the pull-down

to select media servers already defined, or click Add to enter a

new one.

Path Enter the device file name of the tape drive, such as nrst2a. Refer

to the NAS vendor documentation for your drive for the correct

format of the device file name.

An alternate method is to use the following command to find the device file name for the drive, if the NDMP host is running NDMP

protocol V3 or later:

tpautoconf -probe ndmp host name

- 7 Click This path is for a Network Attached Storage device.
- In the NDMP Host drop-down list, select the name of the NAS filer to which the drive is attached.
- Click OK.
- 10 Return to the Add a New Drive dialog box and enter the drive information as required. Repeat this procedure for each drive that must be added.

When you are prompted to restart the Media Manager device daemon and all robotic daemons, click Yes.

Checking the device configuration

On the NetBackup for NDMP server, use the following procedure to check the device configuration.

To check the device configuration

- On UNIX: 1
 - Execute /usr/openv/volmgr/bin/vmps.
 - Verify that ltid, vmd, avrd, and any required robotic daemons are active.

On Windows:

- From the NetBackup Administration Console, select Activity Monitor.
- In the right pane, select the **Processes** tab.

- Verify that ltid, vmd, avrd, and any required robotic daemons processes are active.
- 2 From the **NetBackup Administration Console**, click **Device Monitor**.

Ensure that the drive status is in the UP state.

About adding volumes

Use the NetBackup Media and Device Management utility to add the volumes that you plan to use for the NDMP host backups.

See the NetBackup Administrator's Guide, Volume I, for instructions.

When you specify the **Robot control host** for a volume that is in a robot, specify the host name for the NetBackup for NDMP server. Do not specify the NDMP host.

About verifying NDMP password and robot connection

When you authorize NetBackup access to the NDMP host and configure robots using the NetBackup Administration Console, NetBackup automatically verifies the NDMP credentials and the robotic configuration. If you want, you can re-verify them. For example:

```
tpautoconf -verify ndmp host name
```

A successful verification looks like the following:

```
Connecting to host "stripes" as user "root"...
Waiting for connect notification message...
Opening session--attempting with NDMP protocol version 4...
Opening session--successful with NDMP protocol version 4
 host supports MD5 authentication
Getting MD5 challenge from host...
Logging in using MD5 method...
Host info is:
 host name "stripes"
 os type "NetApp"
 os version "NetApp Release 7.0.0.1"
 host id "0033625811"
Login was successful
Host supports LOCAL backup/restore
Host supports 3-way backup/restore
```

Adding NDMP storage units

On the NetBackup master server, add an NDMP-type storage unit for the devices that contain the backup data. Most of the requirements are the same as for adding a Media Manager storage unit. The following explains how to add an NDMP storage unit.

See the NetBackup Administrator's Guide, Volume I, for more information on storage units.

The NDMP-type storage units are not used for backups to devices that are attached to NetBackup media servers. Use a non-NDMP storage unit instead.

See "About remote NDMP" on page 58.

To add NDMP storage units

- In the NetBackup Administration Console, select NetBackup Management > Storage.
- 2 On the **Actions** menu, select **New > New Storage Unit**.
- 3 In the **New Storage Unit** dialog box, enter the following:

Storage unit name	Enter a unique name for the storage unit.
Storage unit type	Select NDMP.
On demand only	Specify whether the storage unit is available only when a policy or schedule specifically requests it. If this option is not used, the storage unit is available to any NDMP policy or schedule.
Storage Device	Select the type of device for this storage unit.
Media server	Select the media server associated with this storage unit.
Maximum concurrent write drives	Select the maximum number of drives for concurrent writing.
Reduce fragment size to	Enter the minimum fragment size for this storage unit.
Enable multiplexing	Select this item to enable NDMP multiplexing.
Maximum streams per drive	Select the maximum number of data streams to use with NDMP multiplexing.
	Note: You must select at least two data streams.

The remaining fields are described in the NetBackup Administrator's Guide, Volume I and the online Help.

About creating an NDMP policy

On the NetBackup master server, you must create an NDMP policy to configure backups of the NDMP host.

Note: You can use the Backup Policy Configuration Wizard to create NDMP policies.

Creating an NDMP policy is very similar to creating other NetBackup policy types. The following topics explain the differences when creating NDMP policies.

- See "Required Attributes tab options for an NDMP policy" on page 46.
- See "Required Schedules tab options for an NDMP policy" on page 47.
- See "Required Clients tab options for an NDMP policy" on page 47.
- See "Required backup selections options for an NDMP policy" on page 47.

See the NetBackup Administrator's Guide, Volume I, for more information on NetBackup policies and the Policy utility.

To configure an NDMP policy for the NDMP Snapshot and Replication method, see the NetBackup Replication Director Solutions Guide.

To configure a policy for the NAS_Snapshot method, see the NetBackup Snapshot Client Administrator's Guide.

Required Attributes tab options for an NDMP policy

The following policy attributes are required when you create an NDMP policy:

Note: Some of the policy options in this list are necessary when configuring NDMP support with Replication Director.

Policy Type: NDMP

Do not select any other policy type.

Policy Storage Unit

- To direct backups for this policy to a specific storage unit if the NDMP host has multiple storage units, specify that storage unit name.
- For a three-way backup, specify a storage unit that was defined for the target NDMP host with attached tape.
- For NDMP backup to Media Manager storage units, specify a Media Manager storage unit that is defined for a device that is connected to a NetBackup media server.

See "About remote NDMP" on page 58.

Replication Director Select the Replication Director to configure an NDMP policy for Replication Director.

Required Schedules tab options for an NDMP policy

In the schedules list under the **Attributes** tab, the following is optional for each schedule in an NDMP policy but it is required for NDMP multiplexing

Media multiplexing This value must be set to a number greater than one.

Required Clients tab options for an NDMP policy

In the client list, the following options are required for each client in an NDMP policy:

Name of the NDMP host Hostname

Hardware and NDMP NDMP

operating system

Required backup selections options for an NDMP policy

The backup selections list must specify directories from the perspective of the NDMP host.

For example:

```
/home/dir1/
/vol1
```

With NetBackup 7.6 or later, you can also use wildcard characters in regular expressions or the directive ALL FILESYSTEMS to specify path names in NDMP policy backup selections.

See "Wildcard characters in backup selections for an NDMP policy" on page 47.

See "ALL FILESYSTEMS and VOLUME EXCLUDE LIST directives" on page 51.

See "About environment variables in the backup selections list" on page 53.

Wildcard characters in backup selections for an NDMP policy

With NetBackup 7.6 or later, you can use wildcard characters in regular expressions or the directive ALL FILESYSTEMS to specify path names in NDMP policy backup selections.

Note: Wildcard characters are not supported in releases of NetBackup before version 7.6. To use wildcard characters in NDMP policy backup selections, both your master server and the media servers on which NetBackup for NDMP is installed must run NetBackup 7.6 or later.

Wildcard characters in regular expressions or directives are valid for streaming and non-streaming NDMP backups.

Note: Directory-level expansion is not supported for some NDMP servers. Some NDMP filer vendors do not have the APIs that Symantec uses to support wildcard characters lower than the volume level.

If you specify a backup selection using wildcard characters lower than the volume level for these filers, status code 106 is generated. The following message is displayed: Invalid file pathname found, cannot process request.

Currently, only NetApp disk arrays support wildcard characters for backup selections lower than the volume level.

You cannot use any wildcard characters that also match file names. For example, a backup selection might include /vol/vol archive 01/autoit*. This specification might match a path name such as /vol/vol archive 01/autoit 01/. However, if this specification also matches a file name like

/vol/vol archive 01/autoit-v1-setup.exe, the backup job fails with status code 99 because wildcards can specify only path names. The following message is displayed: NDMP backup failure (99).

Table 3-1 Valid wildcard characters for NDMP policy backup selections

Wildcard character	Description
*	Specifies a string match. For example:
	/vol/vol_archive_*
	This form of the path specification matches all paths that begin with the literal characters /vol/vol_archive_ and end with any characters.
	The string match wildcard can also specify multiple variable characters between literal characters as in the following examples:
	/vol/ora_*archive OF /vol/ora_*archive*
	/vol/ora_vol/qtree_*archive Or /vol/ora_vol/qtree_*archive*

Valid wildcard characters for NDMP policy backup selections Table 3-1 (continued)

Wildcard character	Description
?	Specifies a single-character match.
	/fs?
	This path specification matches all paths that begin with the literal characters $/$ fs and end with any single character. For example, $/$ fs1,/fs3, $/$ fsa, $/$ fsd and so on match the specified pattern $/$ fs?.

Table 3-1 Valid wildcard characters for NDMP policy backup selections (continued)

Wildcard character Description [...] Specifies an alphanumeric pattern match. For example: /fs[1-9] This path specification matches all paths that begin with the literal characters /fs and end with any single numeric character from 1 through 9. For example, /fs1,/fs2, and so on up to /fs9 match the specified pattern /fs[1-9]. However, /fs0 and /fsa do not match the specified pattern; 0 is out of the specified numeric range, and a is a non-numeric character. The pattern match wildcard can also specify alphanumeric patterns such as /fs[1-5a]. This specification matches /fs1, /fs2, and so on up to /fs5 as well as /fsa. Similarly, the pattern match wildcard can also specify patterns like /fs[a-p4]. This specification matches /fsa, /fsb, and so on up to /fsp as well as /fs4. You must use multiple backup selection specifications if the pattern can match more than 10 volume names in a numeric series. For example, you may want to back up 110 volumes that begin with the literal characters /vol/ndmp and are numbered 1 through 110. To include these volumes in a backup selection with wildcards, specify three backup selections with the following wildcard patterns: ■ /vol/ndmp[0-9] This pattern matches any volume name that begins with /vol/ndmp and ends with a single numeric character 0 through $\sqrt{vol/ndmp[0-9][0-9]}$ This pattern matches any volume name that begins with /vol/ndmp and ends with two-digit numeric characters 10 through 99. $\sqrt{\text{vol/ndmp}[0-9][0-9][0-9]}$ This pattern matches any volume name that begins with /vol/ndmp and ends with three-digit numeric characters 100 through 999. Do not specify /vol/ndmp[1-110] in this example. This pattern

produces inconsistent results.

Note: Symantec recommends that you do not use a single forward-slash character (/) in an NDMP policy backup selection. This method of including all the volumes on an NDMP filer in the selection is not supported. Instead, use the ALL FILESYSTEMS directive:

See "ALL FILESYSTEMS and VOLUME EXCLUDE LIST directives" on page 51.

Note: Symantec recommends that you do not nest wildcard expressions. Nested wildcard expressions can result in recursive path name expansion operations that can impede performance. For example, do not use a wildcard expression such as the following:

/vol/fome06/*/*private

ALL_FILESYSTEMS and VOLUME_EXCLUDE_LIST directives

The ALL FILESYSTEMS directive provides a method to include all file systems and volumes on an NDMP filer in an NDMP backup policy.

You can exclude specific volumes from an ALL FILESYSTEMS backup selection if you do not want to back up every volume on an NDMP filer. Use the VOLUME EXCLUDE LIST directive for this purpose. You may use valid wildcard characters in the VOLUME EXCLUDE LIST statement. More information about wildcard characters is available:

See "Wildcard characters in backup selections for an NDMP policy" on page 47.

The volume exclude list statements must precede all filesystems statement. For example:

```
VOLUME EXCLUDE LIST=/vol/Hr allfiles vol01
ALL FILESYSTEMS
or
```

VOLUME EXCLUDE LIST=/vol/testvol* ALL FILESYSTEMS

To specify multiple values in a VOLUME EXCLUDE LIST statement, separate the values with a comma. For example:

```
VOLUME EXCLUDE LIST=/vol/Hr allfiles vol01,/vol/testvol*
ALL FILESYSTEMS
```

You can also specify more than one VOLUME EXCLUDE LIST statement with an ALL FILESYSTEMS directive. For example:

```
VOLUME EXCLUDE LIST=/vol/Hr allfiles vol01
VOLUME EXCLUDE LIST=/vol/testvol*
ALL FILESYSTEMS
```

A VOLUME EXCLUDE LIST statement may include a maximum of 256 characters. Create multiple VOLUME EXCLUDE LIST statements if necessary to avoid exceeding the limit of 256 characters. If you specify more than 256 characters, the volume list is truncated. A truncated statement may result in a backup job failure, and the error message Invalid command parameter (20) is displayed.

If the backup selection includes read-only volumes or full volumes, an NDMP backup job fails with the status code 20 (Invalid command parameter (20)). If you encounter a similar NDMP backup job error, review the ostfi logs to identify the volumes for which the failure occurred. You can use VOLUME EXCLUDE LIST statements with the ALL FILESYSTEMS statement to exclude the read-only volumes and the volumes with insufficient space.

In a NetBackup Replication Director environment where snapshots are replicated to a secondary filer, Symantec recommends that you use storage lifecycle policies (SLPs) to control backups on the secondary filer.

- Do not use ALL FILESYSTEMS to backup all volumes on a secondary filer. Inconsistencies may occur when automatically created NetApp FlexClone volumes are backed up or restored. Such volumes are temporary and used as virtual copies or pointers to actual volumes and as such do not need to be backed up.
- If you must back up all volumes on a secondary filer, Symantec recommends that you exclude the FlexClone volumes as well as replicated volumes. For example:

```
VOLUME EXCLUDE LIST=/vol/Clone *
VOLUME EXCLUDE LIST=/vol/* [0-9]
VOLUME EXCLUDE LIST=/vol/* [0-9][0-9]
VOLUME EXCLUDE LIST=/vol/*_[0-9][0-9][0-9]
ALL FILESYSTEMS
```

This example assumes all FlexClone volumes and only FlexClone volumes begin with /vol/Clone . Adjust the volume specifications appropriately for your environment.

Backups from snapshots for NDMP policies fail when the import of a snapshot fails for volumes where logical unit numbers (LUNs) reside with status code 4213 (Snapshot import failed). To avoid this error, use the VOLUME EXCLUDE LIST directive to exclude any volumes that are used to create LUNs accessed through a storage area network (SAN).

About environment variables in the backup selections list

NDMP lets you use environment variables to pass configuration parameters to an NDMP host with each backup. NDMP environment variables can be one of the following types:

- Defined as optional by the NDMP protocol specification. You can set these variables.
- Specific to an NDMP host vendor. You can set these variables.
- Reserved for use by NetBackup:

```
FILESYSTEM
LEVEL
DIRECT
EXTRACT
ACL START
```

In NetBackup, environment variables can be set within the backup selections list by specifying one or more SET directives.

Note: In the backup selections list, the SET directive must be the first in the list, followed by the file systems or volumes to back up.

To obtain up-to-date information on environment variables relating to particular NAS vendors, refer to NetBackup for NDMP: NAS Appliance Information from the Symantec Support website. The topic also contains configuration and troubleshooting help for particular NAS systems:

http://www.symantec.com/docs/TECH31885

In general, the syntax of a SET directive is as follows:

```
SET variable = value
```

Where variable is the name of the environment variable and value is the value that is assigned to it. The value can be enclosed in single or double quotes, and must be enclosed in quotes if it contains a space character. For example:

```
SET ABC = 22
SET DEF = "hello there"
SET type = tar
```

Setting a variable equal to no value unsets that variable. For example:

```
SET ABC =
```

Variables accumulate as the backup selections list is processed. For example, a backup selection may contain the following entries:

```
/vol/vol1
SET HIST = N
/vol/vol2
SET DEF = 20
SET SAMPLE = all
/vol/vol3
```

In this example, directory/vol/vol1 is backed up without any user-specified environment variables. The second directory (/vol/vol2) is backed up with the variable HIST set to N. The third directory (/vol/vol3) is backed up with all three of the environment variables set (HIST = N, DEF = 20, and SAMPLE = all).

Note: You cannot restore a single file if HIST = N is set. Only full volume restores are available when the HTST variable is set to N.

If an environment variable appears again later in the list, the value of this variable overrides the previous value of the variable.

The values that each backup uses are saved and provided to subsequent restores of the directory. The NDMP host may have some environment variables that are set internally and these are also saved for restores.

About backup types in a schedule for an NDMP policy

You can specify any of the following backup types in a schedule for an NDMP policy:

- Full
- Cumulative Incremental
- Differential Incremental

Specify Override policy storage unit only if the client of NetBackup (the NDMP host) has more than one storage unit and you want to use a specific storage unit for this schedule. In this case, the client must be the only client in this NDMP policy.

About enabling or disabling DAR

By default, NetBackup for NDMP is configured to use Direct Access Recovery (DAR) to restore files or directories. DAR is used somewhat differently for file restore than for directory restore.

The following table describes how DAR is used for file and directory restores.

Type of restore	Description
File restore	For each restore of files (not of directories), NetBackup automatically determines if the use of DAR speeds up the restore. NetBackup uses DAR only when it results in a faster restore.
Directory restore	For restore of directories, by default DAR is always used to restore a subdirectory but never used to restore the directory containing an entire image. For example, if /vol/vol0 contains the entire image, and /vol/vol0/dirl is a subdirectory, DAR is used by default to restore /vol/vol0/dirl. But it is not used to restore /vol/vol0.
	For restore of subdirectories, NetBackup does not attempt to gauge the effectiveness of using DAR. Unless DAR is manually disabled, NetBackup always uses DAR to restore subdirectories.
	See "Disabling DAR for file and directory restores" on page 55.

Table 3-2 How DAR is used for file and directory restores

Note: You may have to disable DAR if you have problems with DAR and your NDMP host is an older computer or is not running the latest NAS OS version.

Disabling DAR for file and directory restores

This procedure disables DAR for both file and directory restores, for all NDMP policies.

To disable DAR

- In the NetBackup Administration Console, expand Host Properties and click Master Servers or Media Servers.
- 2 Right-click the name of the server and select **Properties**.
- Click General Server.
- Uncheck the Use direct access recovery for NDMP restores box and click Apply.

This action disables DAR on all NDMP restores.

Click OK. 5

Disabling DAR for directory restores only

This procedure disables DAR for directory restores only. It leaves DAR enabled for individual file restores.

To disable DAR on restores of directories only, for all NDMP policies

Enter the string NDMP_DAR_DIRECTORY_DISABLED in the following file:

/usr/openv/netbackup/db/config/ndmp.cfg

To turn on directory DAR, remove (or comment out) the NDMP DAR DIRECTORY DISABLED string from the ndmp.cfg file.

Configuring NetBackup for NDMP in a clustered environment

The following must be installed on each node of the cluster before you can configure NetBackup for NDMP in a clustered environment:

- The NetBackup server See the NetBackup Installation Guide.
- NetBackup for NDMP software. See "NetBackup for NDMP installation prerequisites" on page 31. For Windows servers, only the NetBackup for NDMP license key has to be installed.

To configure NetBackup for NDMP in a clustered environment

- Configure NDMP-attached robots and drives. Then configure storage units and policies as in a normal, non-clustered environment:
 - You can use the NetBackup Device Configuration Wizard, or configure the devices manually.
 - See "Authorizing NetBackup access to a NAS (NDMP) host" on page 36.
 - To use the same robotic libraries throughout a cluster, the robot numbers must be consistent. The **Device Configuration Wizard** attempts to ensure this configuration. If you configure robots manually, be sure to use the same robot number for a given robot, from one host to another in the cluster.
- When you finish configuring devices and policies for NetBackup for NDMP, failover to the next node in the cluster and configure the drives and robots.
 - Select the same robot number that you used when configuring the robot for the first node.

Post-installation changes

After NetBackup is configured in a clustered environment, most configuration information is available to all nodes in the cluster. The information is available by means of a shared hard drive. However, in the NetBackup Administration Console, if you make changes to NetBackup Management > Host Properties, they are not available on the shared drive. Such changes apply only to the active node. You must manually duplicate on each node the changes to Host Properties that are made on the active node. This action lets NetBackup perform exactly the same way in case of failover to another node.

Refer to the NetBackup High Availability Guide for further assistance.

About testing an NDMP configuration

To test the configuration, run the backup and then restore some files. See the following topics:

- See "Performing a manual backup with an NDMP policy" on page 78.
- See "Performing an NDMP restore from the server" on page 78.
- See "NetBackup for NDMP troubleshooting suggestions" on page 84.

Chapter 4

Configuring NDMP backup to NetBackup media servers (remote NDMP)

This chapter includes the following topics:

- About remote NDMP
- Configuring NDMP backup to Media Manager storage units

About remote NDMP

This topic describes how to configure NetBackup for NDMP to make backups to Media Manager storage units (remote NDMP). Only NDMP-specific steps are described.

Using remote NDMP, you can back up NDMP data to a configured drive in a Media Manager storage unit on a NetBackup media server. The drive can be used for both NDMP backups and for non-NDMP backups.

An added feature to remote NDMP is NDMP multiplexing. NDMP multiplexing works with remote NDMP. It concurrently writes multiple backup streams to the same storage device from the same client or different clients.

LAN / WAN NetBackup for NDMP server NetBackup NDMP hosts (NAS filers). . . drives in Media Manager Data travels between NDMP hosts and a drive on a storage NetBackup media server. unit(s). NOTE: The NetBackup drive(s) need not be dedicated to NDMP backups: they can be used for non-NDMP backups as well.

Figure 4-1 NDMP backup to a Media Manager storage unit

Configuring NDMP backup to Media Manager storage units

This section describes how to configure NDMP backups to Media Manager storage units.

To configure NDMP backups to Media Manager storage units

Authorize the NetBackup server to access the NDMP hosts you want to back up.

Perform the following steps on the master server (not media server) if you plan to create snapshots using the Snapshot Client NAS Snapshot method:

- Under Media and Device Management > Credentials, click NDMP Hosts. From the **Actions** menu, choose **New > New NDMP Host** to display the Add NDMP Host dialog.
- Fill in the values. See "Authorizing NetBackup access to a NAS (NDMP) host" on page 36.
- Repeat these steps for each NDMP host that the NetBackup server backs up.
- Use the NetBackup **Device Configuration Wizard** to configure the drive(s) and robot(s).

Note the following:

- Do not use the "Configuring NDMP backup to NDMP-attached devices" topic in this guide. Configure the robots and drives as ordinary NetBackup devices, not as NDMP-attached devices. See the NetBackup Administrator's Guide, Volume I.
- Drives can be shared using the NetBackup Shared Storage Option (SSO). The drives can be shared as both NDMP drives and non-NDMP drives. See "About the Shared Storage Option (SSO) with NetBackup for NDMP" on page 71.
- 3 Create a Media Manager storage unit for the drive(s). The storage unit type must be Media Manager, not NDMP.

For NDMP multiplexing, do the following steps:

- Select the Enable Multiplexing check box on the New Storage Unit menu.
- Set the Maximum streams per drive entry to a value greater than one.

For details on storage units, refer to the NetBackup Administrator's Guide, Volume I.

Create an NDMP-type policy. On the **New/Change Policy** display, be sure to specify the storage unit that was created in the previous step.

Note the following for NDMP multiplexing:

■ Set the Media multiplexing attribute on the Add New Schedule menu to a value greater than one.

5

Chapter

Configuring NDMP DirectCopy

This chapter includes the following topics:

- About NDMP DirectCopy
- Configuring NDMP DirectCopy
- Using NDMP DirectCopy to duplicate a backup image

About NDMP DirectCopy

NetBackup supports virtual tape libraries (VTLs). A virtual tape library uses disk-based technology to emulate a tape library (robot) and drives. The backup image is written to one or more disks in the VTL. The VTL allows the image to be treated as though it resides on tape, but with the access speed of a disk.

For additional storage (such as for disaster recovery), NetBackup copies backup images from the VTL disk to a physical tape in an NDMP storage unit. It copies without using media server I/O or network bandwidth. NetBackup can also copy NDMP images directly between NDMP tape drives attached to an NDMP host.

In both cases, this function is called NDMP DirectCopy. This function also enables NetBackup to restore data directly from either the image in the VTL or from the physical NDMP tape. NDMP DirectCopy supports backup to tape and restore from tape for NDMP data as well as non-NDMP data. Tape-to-tape duplications of backup images are also supported.

NDMP DirectCopy does not support multiplexed backup, synthetic backup, or multiple copies. It also does not support storage unit groups for the destination device. If you select a storage unit group, NDMP DirectCopy is disabled. The data transfer takes place over the network by means of the NetBackup server.

To initiate the NDMP DirectCopy, you can use the NetBackup duplication feature in the NetBackup Administration Console, the bpduplicate command, or NetBackup Vault.

NDMP DirectCopy operates in the following environments:

- A NetBackup media server that is connected to a VTL that has access to a physical tape library. The steps for configuring NDMP DirectCopy are described in this topic.
- A NetBackup for the NDMP server that is connected to an NDMP host that has access to a tape library (no VTL). This NDMP backup environment is described in other topics of this guide. In this environment, no additional configuration is required for NDMP DirectCopy.
 - If your NDMP host and storage devices are correctly configured, NetBackup uses NDMP DirectCopy when you duplicate an NDMP backup that NetBackup had created.

Prerequisites for using NDMP DirectCopy

Note the following prerequisites for using NDMP DirectCopy:

- NetBackup for NDMP software must be installed. NetBackup for NDMP is enabled by the Enterprise Disk Option license. It requires the NDMP protocol version V4 or higher.
- NetBackup servers (master and media) must be at NetBackup 6.5 or later.
- The NetBackup 7.x hardware compatibility list (HCL) indicates which VTL software supports this functionality: http://www.symantec.com/docs/TECH76495
- If your environment includes a VTL, the VTL must be installed and set up according to the vendor's instructions. The NetBackup Enterprise Disk Option license(s) are required. The Enterprise Disk Option license enables NDMP DirectCopy functionality.
- The VTL must have the NDMP capabilities needed to support NDMP DirectCopy.
- To make direct copies from one NDMP tape drive to another (no VTL), the NetBackup for NDMP license is required.

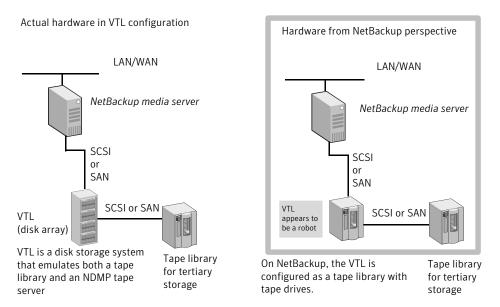
NDMP DirectCopy with VTL

The NDMP DirectCopy feature uses a VTL that has an embedded NDMP tape server using the NDMP protocol. The embedded NDMP tape server moves the image from the VTL disk directly to a physical tape. The image does not pass through the NetBackup media server or travel over the network.

Note: In a VTL environment, a NAS appliance is not required. The VTL emulates a NAS (NDMP) host. The VTL requires NDMP tape server functionality.

The following figure represents a VTL from two perspectives. It shows the actual hardware present in a VTL configuration and the configuration from the perspective of NetBackup.

Figure 5-1 Overview of NDMP DirectCopy with VTL



The following figure shows the data flow and control for a VTL.

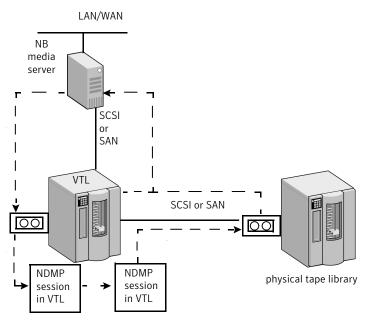
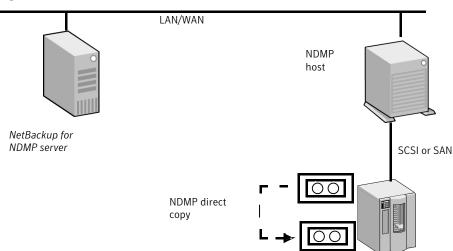


Figure 5-2 NDMP DirectCopy with VTL data flow and control

- 1. NetBackup media server sends the backup over a direct device path (SCSI or SAN) to the VTL.
- 2. NetBackup selects an NDMP device path to the VTL and creates an NDMP control session for the device.
- 3. NetBackup selects a tape volume from the physical tape library. It then selects an NDMP device path from the library and creates a second NDMP control session for the device.
- 4. By means of the NDMP protocol, the backup image in the VTL is copied directly to the physical tape library (not sent over the network).
- 5. The image can be restored directly to the media server from either the VTL or the physical tape.

NDMP DirectCopy without VTL

By means of the NetBackup duplication feature, NetBackup can copy NDMP images between tape drives attached to an NDMP host. A typical usage is to copy images between tape drives within the same tape library. (Images can also be copied between tape libraries.) Like NDMP DirectCopy with a VTL, the copied data does not pass through the NetBackup media server or travel over the network.



NDMP DirectCopy between tape drives accessible to an NDMP host Figure 5-3

Configuring NDMP DirectCopy

Use the following procedure to configure NDMP DirectCopy from the backups that were made to a VTL.

To configure NDMP DirectCopy from the backups that were made to a VTL

- Configure the VTL as an NDMP host. You can use the NetBackup Device Configuration Wizard, as follows. In the NetBackup Administration Console, click Media and Device Management and, in the right panel, click Configure Storage Devices.
 - In the **Device Hosts** dialog box of the wizard, choose the device host, then click Change.
 - In the Change Device Host dialog box, select NDMP server and click OK.
 - Click **Next**. The VTL appears in the **NDMP Host** window of the **NDMP** Hosts dialog box. See "Using the NetBackup Device Configuration Wizard for NDMP hosts" on page 73.
- Authorize NetBackup access to the VTL. Note that the VTL emulates an NDMP host.

See "Authorizing NetBackup access to a NAS (NDMP) host" on page 36.

Configure the VTL as a robot, then configure one or more tape drives in a Media Manager storage unit.

You can use the NetBackup **Device Configuration Wizard**. Additional help configuring devices and Media Manager storage units is also available.

See the NetBackup Administrator's Guide Volume I.

Configure one or more tape drives in the VTL as Network Attached Storage devices, and create one or more NDMP storage units for the drives.

See "Adding a tape drive" on page 41.

See "Adding NDMP storage units" on page 45.

The drives can be the same as those that were selected in the previous step. NetBackup supports sharing of drives among media servers and NDMP hosts.

5 Configure one or more NDMP tape drives in the physical tape library, and add the drives to NDMP storage units. Use the same procedures as those mentioned in the previous step.

You can also use these drives in Media Manager storage units, if they are shared on a SAN.

Using NDMP DirectCopy to duplicate a backup image

NetBackup uses NDMP DirectCopy when you duplicate a backup image. To run a duplication, you can use any of the following methods:

Initiate the duplication from the NetBackup Administration Console. In the NetBackup Administration Console, select NetBackup Management > Catalog and then, in the right pane, in the Action list box select the Duplicate action.

See "Initiating NDMP DirectCopy with the NetBackup Administration Console" on page 67.

- NetBackup Vault Refer to the NetBackup Vault Administrator's Guide for more information.
- The bpduplicate command Refer to the NetBackup Commands Guide for detailed information about this command.
- A storage lifecycle policy (SLP) In the NetBackup Administration Console, select NetBackup Management > Storage > Storage Lifecycle Policies.

Refer to the NetBackup Administrator's Guide, Volume I for more information about SLPs.

Requirements to use NDMP DirectCopy for image duplication

When NetBackup uses NDMP DirectCopy to duplicate an image, note the following:

- For the destination for the duplication, you must designate an NDMP storage unit in a VTL or in a physical tape library.
- An NDMP tape drive must be available to mount the source image. The NDMP tape drive can be one that was defined in the VTL, or it can be a physical tape drive in a tape library.

Setup instructions are available.

See "About NDMP DirectCopy" on page 61.

If these two requirements are met, NDMP DirectCopy is enabled. NetBackup copies the image directly to the designated storage unit without using media server I/O or network bandwidth.

NetBackup policy type for image duplication

You can duplicate an image that any NetBackup policy created. The policy need not be an NDMP policy.

See "About NDMP DirectCopy" on page 61.

The backup can be made to a storage unit in the VTL or to a storage device that is attached to an NDMP host. You can then copy the backup directly to a tape drive using the NetBackup Duplicate feature, as follows.

Initiating NDMP DirectCopy with the NetBackup Administration Console

Use the following procedure to initiate NDMP DirectCopy.

To initiate NDMP DirectCopy

- In the NetBackup Administration Console, expand NetBackup Management > Catalog.
- 2 Set up the search criteria for the image that you want to duplicate. Click **Search** Now.
- Right-click the images you want to duplicate and select **Duplicate** from the shortcut menu.

You must designate an NDMP storage unit as the destination for the duplication. Use the Storage unit field in the Setup Duplication Variables dialog box.

See Duplicating backup images in the NetBackup Administrator's Guide, Volume I.

Chapter 6

Remote NDMP and disk devices

This chapter includes the following topics:

- About remote NDMP and disk devices
- Configuring remote NDMP

About remote NDMP and disk devices

This remote NDMP feature involves backing up NAS data (Network Attached Storage) to a storage device that is configured on a NetBackup media server. NetBackup supports disk devices on the media server.

The following figure shows the main components for NDMP backup to disk storage.

LAN / WAN NetBackup for NDMP media server NDMP hosts (NAS filers) ... NetBackup drives Backup data travels from NDMP hosts to a disk or in disk storage tape drive attached to a NetBackup media server or units or Media on a SAN. Manager storage units (tape). NOTE: The NetBackup drive(s) need not be dedicated to NDMP backups: they can be used for non-NDMP backups as well.

Figure 6-1 NDMP backup to a storage unit on media server (remote NDMP)

Configuring remote NDMP

Configure NetBackup to back up data to either disk storage or tape storage units that are attached to a NetBackup media server. Only NDMP-specific steps are described.

To configure NDMP backups to disk storage or tape storage units

Authorize the NetBackup server to access the NDMP hosts that you want to 1 back up.

Do the following on the NetBackup media server:

- Expand Media and Device Management > Credentials > NDMP Hosts. Under the **Actions** menu, choose **New > New NDMP Host** to display the Add NDMP Host dialog box.
- Enter the name of the NDMP server (NAS filer) to back up. This NDMP host name is case-sensitive.

- Repeat the previous step for each NDMP host that the NetBackup server backs up.
- If you plan to create snapshots using the Snapshot Client NAS Snapshot method, do the previous step on the master server (not on the media server).
- 2 Use the NetBackup Device Configuration Wizard to configure devices for remote NDMP (disks, or tape drives and robots, on the media server).

Note the following items:

- Do not use the device configuration procedure that is described for configuring NDMP-attached devices. Instead, configure the disk, robots, and drives the same way as the ordinary NetBackup devices are configured. See the NetBackup Administrator's Guide, Volume I.
- Tape drives can be shared using the Shared Storage Option (SSO) of NetBackup. The drives can be shared as both NDMP drives and non-NDMP drives.
 - See "About the Shared Storage Option (SSO) with NetBackup for NDMP" on page 71.
- 3 Create a disk or Media Manager storage unit for the drive(s). The storage unit type must be Disk or Media Manager, not NDMP.
 - For details on storage units, refer to the NetBackup Administrator's Guide, Volume I.
- 4 Create an NDMP-type policy.
 - See "About creating an NDMP policy" on page 46.

Chapter 7

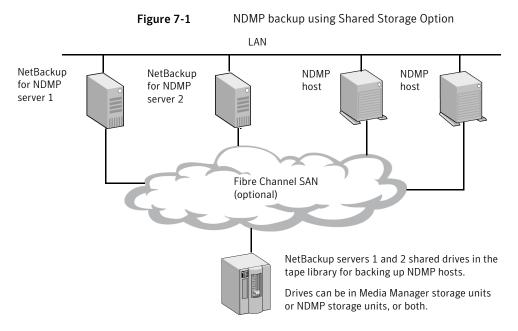
Using the Shared Storage Option (SSO)

This chapter includes the following topics:

- About the Shared Storage Option (SSO) with NetBackup for NDMP
- Setting up SSO with NetBackup for NDMP
- Using the NetBackup Device Configuration Wizard for NDMP hosts

About the Shared Storage Option (SSO) with NetBackup for NDMP

The following figure shows a robotic library on a SAN that can share its drives between two NetBackup for NDMP servers and two NDMP hosts. Drive sharing requires a license for the Shared Storage Option. A SAN is not required.



For each robot, either a NetBackup media server or an NDMP server (not both) can handle robotic control.

Setting up SSO with NetBackup for NDMP

This topic describes the steps for setting up access to a drive that is shared between NDMP and NetBackup servers.

For a more complete discussion of SSO, refer to the NetBackup Administrator's Guide. Volume II.

This procedure assumes that the following conditions are true:

- The prerequisites for SSO have been met, as described in the NetBackup Administrator's Guide, Volume II.
- All physical devices, including the NDMP host, are correctly connected to the network.
- NetBackup for NDMP supports the NDMP host. For information about supported NDMP operating systems and NAS vendors, access NetBackup for NDMP: NAS Appliance Information from the Symantec Support website. The topic also contains configuration and troubleshooting help for particular NAS systems:

http://www.symantec.com/docs/TECH31885

The NetBackup NDMP Compatibility List indicates which versions of vendor software support SSO for NDMP. The NAS systems (hardware) do not provide the support; the proper software version provides it. For a list of the features and software releases for each NAS vendor, for SSO support, and for the NetBackup versions that support these vendors, refer to the NetBackup 7.x hardware compatibility list (HCL

http://www.symantec.com/docs/TECH76495

To set up an SSO with NetBackup for NDMP

- Configure NetBackup access to the NDMP host.
 - See "Authorizing NetBackup access to a NAS (NDMP) host" on page 36.
- Verify that the NDMP host can access the required robots and drives.

To verify NDMP host access to the required devices, run the following commands on a NetBackup media server that is authorized to access the host:

```
tpautoconf -verify ndmp host name
tpautoconf -probe ndmp host name
```

The -verify option verifies that the NetBackup server can access the NDMP host. The -probe option lists the devices that are visible to the NDMP host.

From the **NetBackup Administration Console**, use the **Device Configuration** Wizard to configure the devices and storage units.

See "Using the NetBackup Device Configuration Wizard for NDMP hosts" on page 73.

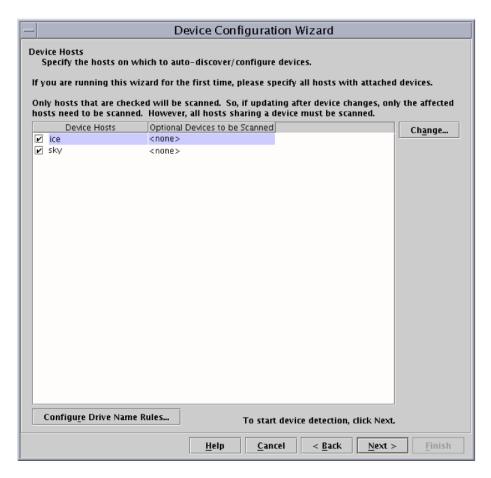
You must define an NDMP storage unit for each NDMP host that shares a drive. If all hosts have access to the shared drive(s), the Device Configuration Wizard can create these storage units automatically.

Using the NetBackup Device Configuration Wizard for NDMP hosts

The NetBackup Device Configuration Wizard provides the most convenient way to configure devices and storage units for NDMP hosts (with or without SSO).

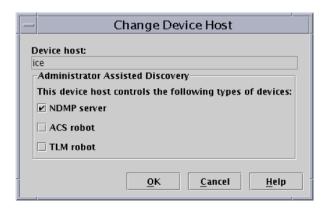
To use the Device Configuration Wizard

- In the NetBackup Administration Console, click Configure Storage Devices in the right panel to launch the Device Configuration Wizard.
- 2 Click **Next** on the **Welcome** window. The **Device Hosts** window appears.



- 3 Under **Device Hosts**, place a check beside the NetBackup media server that accesses the NDMP host.
- Select the server name and then click **Change**.

5 In the Change Device Host window, place a check beside NDMP server.



- Click OK.
- In the Device Hosts window, NDMP is now listed in the Optional Devices to be Scanned column for the media server.



Click **Next** to continue.

9 In the NDMP Hosts window that shows the NDMP host(s) where you can configure devices, click **Next** to configure the NDMP-attached devices.



10 Follow the remaining prompts in the wizard to complete the configuration.

Chapter 8

Backup and restore procedures

This chapter includes the following topics:

- About NDMP backups and restores
- Performing a manual backup with an NDMP policy
- Performing an NDMP restore from the server

About NDMP backups and restores

Only the administrator can perform NDMP backups and restores on the NetBackup server (master or media). The NDMP protocol does not allow users to initiate a backup or restore; no NetBackup client software is installed on an NDMP host.

Note: Information is available to help you configure an NDMP policy and set up schedules for automatic, unattended backups.

See the NetBackup Administrator's Guide, Volume I.

Information is available about manual backups and restores:

See "Performing a manual backup with an NDMP policy" on page 78.

See "Performing an NDMP restore from the server" on page 78.

Performing a manual backup with an NDMP policy

Only a NetBackup administrator can initiate an NDMP backup. The following procedure explains how the NetBackup administrator can perform the backup manually from the NetBackup Administration Console.

For more information on the **NetBackup Administration Console**, see the NetBackup Administrator's Guide, Volume I.

To perform a manual backup with an NDMP policy

- From the NetBackup Administration Console, click Policies.
- Right-click the NDMP policy name and select **Manual Backup** from the pop-up menu.
- In the Manual Backup dialog, select a schedule and then select the clients (NDMP hosts) that you want to back up.
 - If you do not select any schedules, NetBackup uses the schedule with the highest retention level. If you do not select any clients, NetBackup backs up all configured NDMP hosts.
- Click **OK** to start the backup.

Performing an NDMP restore from the server

User-directed restores of files are not allowed, because no NetBackup client software is installed on an NDMP host.

NetBackup administrators can use the Backup, Archive, and Restore interface on a NetBackup master server or media server to restore files to the original NDMP host or to a different NDMP host.

For help with the restore procedure, see the NetBackup online Help in the NetBackup Administration Console or the NetBackup Backup, Archive, and Restore Getting Started Guide.

To perform an NDMP restore from the server

- In the Backup, Archive, and Restore interface on a NetBackup server, click Actions > Specify NetBackup Machines and Policy Type.
- 2 For the server, select the NetBackup master server.
 - If your configuration has multiple master servers, specify the master server that has the policy for the NDMP host that you plan to restore. If the server name is not in the pull-down list, use Edit Server List to add it.

3 For the source clients and destination clients, select the appropriate NDMP (NAS) hosts.

The destination host must be an NDMP host compatible with the data format of the source. (The source and destination must be of the same NAS vendor type.)

Warning: An NDMP restore always overwrites existing files.

If the hosts that you want are not available in the pull-down menu, use Edit Client List to add the client.

In the policy type field, select **NDMP**. 4

Chapter 9

Troubleshooting

This chapter includes the following topics:

- About NetBackup for NDMP logs
- General NetBackup for NDMP operating notes and restrictions
- NetBackup for NDMP troubleshooting suggestions
- About robot tests

About NetBackup for NDMP logs

NetBackup uses two types of logging, unified logging and legacy logging. Both logging types are described in the "Using Logs and Reports" topic in the NetBackup Troubleshooting Guide.

Note the following:

- All unified logs are written to /usr/openv/logs (UNIX) or install_path\logs (Windows). Unlike legacy logging, you do not need to create logging directories.
- Use the vxlogview command to examine unified logs:

See "Viewing NetBackup for NDMP logs" on page 80.

On UNIX: /usr/openv/netbackup/bin/vxlogview

On Windows: install path\NetBackup\bin\vxlogview

Refer to the NetBackup Troubleshooting Guide for assistance in using the vxloqview command.

See also the vxlogview man page or the NetBackup Commands Guide.

Viewing NetBackup for NDMP logs

The following procedure describes how to view NetBackup logs.

Note: The legacy and unified logging files can consume a lot of disk space. Delete the log files when you are finished and set logging to a lower level of detail.

To view the NetBackup logs

- In the NetBackup Administration Console in the left pane, expand Host **Properties > Media Servers**, and right-click on the server name in the right pane.
- 2 From the pop-up, select **Properties**, then click **Logging** and set the **Global** logging level to 5.

This increases logging detail to the highest level, for both unified logging and legacy logging.

- 3 Click **Apply** and then **OK**.
- View the unified logging information in /usr/openv/logs (UNIX) or install path\logs (Windows) for the following processes:

```
ndmpagent (originator ID 134)
ndmp (originator ID 151)
nbpem (originator ID 116)
nbjm (originator ID 117)
nbrb (originator ID 118)
```

5 For ndmpagent logs, try the vxlogview command as follows:

```
/usr/openv/netbackup/bin/vxlogview -I ndmpagent -d T,s,x,p
```

6 For ndmp logs, try the vxloqview command as follows:

```
/usr/openv/netbackup/bin/vxloqview -I ndmp -d T,s,x,p
```

7 On the NetBackup for NDMP server, create bptm, bpbrm, and ndmpagent legacy debug log folders in the /usr/openv/netbackup/logs directory (UNIX) or install path\NetBackup\logs folder (Windows):

```
bpbrm
bpfis
bpmount
bptm
bppfi
ndmpagent
```

NetBackup writes legacy log files in these directories, if the directories exist.

NDMP backup levels

At the start of a debug log, you may see an entry titled LEVEL. This entry refers to an environment variable that NetBackup set based on the type of backup. Here is an example from a bptm log:

```
08:48:38.816 [22923] <2> write data ndmp: backup environment
values:
08:48:38.816 [22923] <2> write data ndmp: Environment 1:
TYPE=dump
08:48:38.816 [22923] <2> write data ndmp: Environment 2:
FILESYSTEM=/vol/vol0/2million
08:48:38.817 [22923] <2> write data ndmp: Environment 3:
PREFIX=/vol/vol0/2million
08:48:38.817 [22923] <2> write data ndmp: Environment 4: LEVEL=0
```

The NDMP backup level is modeled after UNIX dump levels. The backup level is a number in the range of 0 to 9.

An NDMP backup level of 0 is a full backup. A backup level greater than 0 is an incremental backup of all objects that were modified since the last backup of a lower level. For example, level 1 is a backup of all objects that were modified since the full backup (level 0). Level 3 is a backup of all objects that were modified since the last level 2 incremental.

NetBackup backup types	NDMP backup levels
NetBackup Full	NDMP level 0
NetBackup Cumulative Incremental	NDMP level 1
NetBackup Differential Incremental	NDMP level (last level + 1, up to 9)
	never goes higher than 9

Table 9-1 NetBackup backup types and corresponding NDMP backup levels

More information is available on environment variables.

See "About environment variables in the backup selections list" on page 53.

General NetBackup for NDMP operating notes and restrictions

Before you try to troubleshoot a suspected problem, review the following operating notes:

- A tape that was created on an NDMP storage unit is in backup format. It cannot be restored from a non-NDMP storage unit. If you duplicate an NDMP backup image, the new copy is still in backup format. It cannot be used for restores on a non-NDMP storage unit.
- In the backup selections list for an NDMP policy, you can include only directory paths. Individual file names are not allowed. Wildcard characters are allowed in backup selections, though some limitations apply to some filers. More information about wildcards in NDMP backup selections is available: See "Wildcard characters in backup selections for an NDMP policy" on page 47.
- You cannot back up files where the path name length has more than 1024 characters.
- Observe the following restrictions to the use of the ALL FILESYSTEM directive and the VOLUME EXLCUDE LIST directive:
 - A VOLUME EXCLUDE LIST statement may include a maximum of 256 characters. Create multiple VOLUME EXCLUDE LIST statements if necessary to avoid exceeding the limit of 256 characters. If you specify more than 256 characters, the volume list is truncated. A truncated statement may result in a backup job failure, and the error message Invalid command parameter (20) is displayed.
 - With NetBackup Replication Director, if the backup selection includes read-only volumes or full volumes, an NDMP backup job fails with the status

code 20 (Invalid command parameter (20)). If you encounter a similar NDMP backup job error, review the ostfi logs to identify the volumes for which the failure occurred. You can use VOLUME EXCLUDE LIST statements with the ALL FILESYSTEMS statement to exclude the read-only volumes and the volumes with insufficient space.

Note: This restriction applies only to NetBackup Replication Director environments.

More information about these directives is available: See "ALL FILESYSTEMS and VOLUME EXCLUDE LIST directives" on page 51.

- The NDMP protocol uses port 10000 for communication.
- On UNIX systems, the NetBackup avrd process uses Internet Control Message Protocol (ICMP) to ping NDMP hosts to verify network connectivity. This protocol is required for the NetBackup for NDMP product.
- If backup jobs or restore jobs are running slowly, verify that the network interface cards (NIC) are set to full duplex. Half-duplex often causes poor performance. For assistance viewing and resetting duplex mode for a particular NAS host. consult the documentation that the manufacturer provides. You may be able to use the ifconfig (or ipconfig) command, as explained in the NetBackup Troubleshooting Guide.
- Do not perform incremental backups of the same NDMP data from two different policies. Incremental backups performed by one of the policies may be incomplete, because NDMP filers perform level-based incremental backups instead of time-based incremental backups. Consider the following example:

Policy A performs a full backup of /vol/vol1 (level 0).

Policy B then performs a full backup of /vol/vol1 (level 0). The filer now considers the policy B backup to be the last full (level 0) backup of /vol/vol1.

Policy A performs an incremental backup of /vol/vol1 (level 1). The policy A incremental backup captures only the data that changed since the full backup that was done by policy B. The incremental backup misses any changes that occurred between the policy A full backup and the policy B full backup.

NetBackup for NDMP troubleshooting suggestions

Try the following troubleshooting suggestions:

- Check the NetBackup All Log Entries report for information about the failed job.
- To verify that the appropriate services are running, use one of the following: the NetBackup Activity Monitor, the Windows control panel (on Windows systems). or the bpps command (UNIX systems).
- If NDMP host backups terminate with a status code of 154 (storage unit characteristics mismatch requests), the problem may be one of the following:
 - Verify that the NetBackup configuration is correct.
 - There may be a conflict between the policy type and storage unit type. (For example, if the policy type is Standard and the storage unit is of type NDMP.)
- If your NDMP backup fails with a status code of 99 (NDMP backup failure), no paths in your NDMP policy backup selections list were backed up. Check the NetBackup All Log Entries report for more information. A possible cause of this status is that none of the backup paths exist on the NDMP host. For more information about status code 99 and NDMP backup failures, refer to the following tech note: http://www.symantec.com/docs/TECH56492
- NetBackup does not support client-side deduplication of NDMP hosts. The backup jobs fail if you try to use client-side deduplication for NDMP hosts.

Troubleshooting NDMP media and devices on Windows

To troubleshoot media and devices on Windows, try the following:

- For legacy logging, enable debug logging by creating reglib and daemon directories in the install path\Volmgr\debug directory on the NetBackup for NDMP server.
- Check the Windows Event Viewer Application log for troubleshooting clues. For more information on the **Event Viewer logging** option, refer to the NetBackup Troubleshooting Guide.
- Use the Activity Monitor utility or the Windows control panel to verify that the Media and Device Management utilities are running.
- Drives can be unexpectedly set to the DOWN state.
 - This action is due to communication problems between avrd on the NetBackup for NDMP server and the NDMP server application on the NDMP host. Some possible causes for the communication problems are:
 - Network cable on the NDMP host was unplugged.
 - NIS (Network Information System) problems on the NetBackup for NDMP server (NDMP client).

The NDMP host was halted for too long.

Note: Whatever the cause, if the avrd connection to the NDMP host fails, the drive is set to DOWN. It is not automatically set to UP when the communication problem is corrected.

Troubleshooting NDMP media and devices on UNIX

To troubleshoot media and devices on UNIX, try the following:

- Ensure that the sysload logs debug messages relating to ltid and other device processes.
 - For more information on syslogd, refer to the NetBackup Troubleshooting Guide.
- Start ltid with the -v option. Check the system's syslog for troubleshooting clues.
- Use vmps to make sure that the appropriate daemons are running.
- Drives can be unexpectedly set to the DOWN state. This action is due to communication problems between avrd on the NetBackup for NDMP server and the NDMP server application on the NDMP host.

Further details are available.

See "Troubleshooting NDMP media and devices on Windows" on page 85.

Troubleshooting NDMP DirectCopy

When NetBackup enables NDMP DirectCopy for a backup image duplication, the NetBackup progress log includes the message "NDMP DirectCopy should be used." If NDMP DirectCopy was not enabled for the duplication, no specific messages about NDMP DirectCopy are listed in the progress log. For detailed messages (such as why NDMP DirectCopy was not used), consult the legacy debug logs for the admin log or the bptm log.

Refer to the NetBackup Troubleshooting Guide for information on legacy NetBackup logs.

Troubleshooting Direct Access Recovery (DAR) with NetBackup for NDMP

Note the following points when using Direct Access Recovery (DAR):

DAR can be used when restoring NetBackup 4.5 or later backups. Starting with NetBackup 4.5, NetBackup stores the required DAR offset information on each backup.

 Backups must have been performed with the NetBackup catalog set to binary mode. If backups were made with the catalog set to ASCII mode, restores cannot use DAR. ASCII mode did not store the required DAR offset information on each backup. Note that all backups that were made before NetBackup 4.5 used ASCII catalog mode.

Note: Starting with NetBackup 6.0, all backups are in binary mode.

 To use DAR with NetBackup, the NDMP host you want to restore must support DAR. Some NDMP host vendors do not currently support DAR.

The following table lists the messages that may appear in the unified logs for ndmpagent (originator ID 134) on the NetBackup media server. These messages are also written to the progress log.

Table 9-2 DAR log messages

Message	Explanation
Data host does not support DAR recovery	The current NDMP host does not support DAR.
DAR disabled—continuing restore without DAR	DAR information is not available for the file.
DAR disabled—backup was performed before NB 4.5	The DAR feature can be used to restore the backups that NetBackup 4.5GA or later made. Starting with NetBackup 4.5GA, NetBackup stores the required DAR offset information on each backup. For pre-4.5GA NetBackup backups, restores cannot use DAR because the pre-4.5 versions did not store DAR offset information.
DAR disabled—NDMP host did not provide DAR info during backup	The backup was performed with an NDMP host version that does not support DAR. Ask the NDMP host vendor if a later NAS software version is available that supports DAR.
DAR disabled—Exceeded optimal DAR parameters for this image size	NetBackup determined that the restore would take longer with DAR than without it.
DAR disabled—Directory DAR not supported	DAR is automatically disabled when a restore job specifies a directory to restore. DAR can be used to restore files, but not to restoring directories.

Table 9-2 DAR log messages (continued)

Message	Explanation
DAR disabled by host parameters	DAR was disabled on the Master or Media Server Properties dialog box.
	See "About enabling or disabling DAR" on page 54.

About robot tests

Depending on the type of robot, use the tests in the following table to exercise the robot.

Table 9-3 Robot types and tests

Robot type	Test
TLD	tldtest
TL8	t18test
TLH	tlhtest
ACS	acstest

TL8 robot test example for Windows

To exercise the TL8 robot c2t310 that the NDMP host stripes controls, use the following test and commands on Windows:

Note: The drive must be down before you perform this test, or avrd may interfere.

install path\Volmgr\bin\t18test -r stripes:c2t310 -d1 stripes:/dev/RMT/0cbn

At the prompt, enter? for help information.

inquiry (Displays the vendor ID and product ID. If you get a UNIT ATTENTION message, try the mode command and then continue your testing.)

- s s (Checks slot status.)
- s d (Checks drive status.)
- m s3 d1 (Moves a tape from slot 3 to drive 1.)
- m d1 s3 (Moves the tape back to slot 3.)

TLD robot test example for UNIX

To exercise drive 1 in the TLD robot c2t310 the NDMP host stripes controls, use the following commands on UNIX:

```
/usr/openv/volmgr/bin/tldtest -r stripes:c2t310 -d1 stripes:/dev/RMT/Ocbn
                     At the prompt, enter? for help information.
                     inquiry (Displays the Vendor ID and Product ID. If you get a UNIT ATTENTION
                     message, try the mode command and then continue your testing.)
                     s s (Checks slot status.)
                     s d (Checks drive status.)
                     m s3 d1 (Moves a tape from slot 3 to drive 1.)
                     unload d1 (Unloads the tape.)
```

TLH robot test example for UNIX

To exercise drive 1 in a TLH robot, use the following command on UNIX:

```
/usr/openv/volmgr/bin/tlhtest -r /dev/lmcpo -d1 stripes:/dev/RMT/Ocbn
```

m d1 s3 (Moves the tape back to slot 3.)

Note that a TLH robot cannot attach directly to the NDMP host; only a TLH drive can directly attach to the NDMP host.

At the prompt, enter? for help information.

```
inv (Inventories the robot.)
drstat (Shows drive status.)
m media id drive name (Moves specified media to the specified drive.)
dm drive name (Dismounts the tape.)
unload drive name (Unloads the tape.)
```

Chapter

Using NetBackup for NDMP scripts

This chapter includes the following topics:

- About the NetBackup for NDMP scripts
- ndmp_start_notify script (UNIX)
- ndmp_start_notify.cmd script (Microsoft Windows)
- ndmp end notify script (UNIX)
- ndmp end notify.cmd script (Microsoft Windows)
- ndmp start path notify script (UNIX)
- ndmp start path notify.cmd script (Microsoft Windows)
- ndmp_end_path_notify script (UNIX)
- ndmp_end_path_notify.cmd script (Microsoft Windows)
- ndmp moving path notify script (UNIX)
- ndmp moving path notify.cmd script (Microsoft Windows)

About the NetBackup for NDMP scripts

This topic provides information that you can use to customize the NDMP-specific notification scripts.

NetBackup for NDMP provides the following scripts (commands on Windows) for collecting information and providing notification of events.

Scripts for UNIX	Scripts for Windows
ndmp_start_notify	ndmp_start_notify.cmd
ndmp_end_notify	ndmp_end_notify.cmd
ndmp_start_path_notify	ndmp_start_path_notify.cmd
ndmp_end_path_notify	ndmp_end_path_notify.cmd
ndmp_moving_path_notify	ndmp_moving_path_notify.cmd

Table 10-1 Scripts to run on the NetBackup for NDMP server

The scripts are similar to those already included in your NetBackup server installation. To create the scripts on UNIX, copy the bpstart notify and bpend notify scripts from

/usr/openv/netbackup/bin/goodies (UNIX)

to

/usr/openv/netbackup/bin

on the NetBackup for NDMP server. Then rename the copied scripts and modify as needed.

On Windows, you must create the scripts from scratch.

ndmp start notify script (UNIX)

The UNIX scripts are provided as examples only. You must customize the scripts before using them. For example, the -ne value in the first if statement must be modified to reflect the number of passed parameters. For the ndmp start notify script, the -ne value must be set to 7.

On the UNIX media server, NetBackup calls the ndmp start notify script each time the client starts a backup operation. To use this script, create a script similar to

/usr/openv/netbackup/bin/goodies/bpstart notify

on the server, and copy it to

/usr/openv/netbackup/bin/ndmp start notify

on the UNIX NetBackup for NDMP server. Then, modify the script and ensure that you have permission to run it.

Note: Before you use this script, make sure that you can run it by using other on the media server. Run chmod 755 script name, where script_name is the name of the script.

The ndmp start notify script runs each time a backup starts and after the tape has been positioned. This script must exit with a status of 0 for the calling program to continue and for the backup to proceed. A nonzero status causes the client backup to exit with a status of ndmp start notify failed.

If the /usr/openv/netbackup/bin/ndmp start notify script exists, it runs in the foreground. The bptm process that is on the NetBackup for NDMP server waits for it to complete before continuing. Any commands in the script that do not end with an & character run serially.

The server expects the client to respond with a continue message within the period of time that the NetBackup CLIENT READ TIMEOUT option on the server specifies.

The default for CLIENT READ TIMEOUT is 300. If the script needs more time than 300 seconds, increase the value to allow more time.

NetBackup passes the following parameters to the script:

Script parameters for ndmp start notify (UNIX) Table 10-2

Parameter	Description
\$1	Specifies the name of the NDMP host.
\$2	Specifies the policy name from the NetBackup catalog.
\$3	Specifies the schedule name from the NetBackup catalog.
\$4	Specifies one of the following:
	FULL
	INCR (differential incremental)
	CINC (cumulative incremental)
\$5	Specifies the NetBackup status code for the operation.

For example:

```
ndmp start notify freddie cd4000s fulls FULL 0
ndmp start notify danr cd4000s incrementals INCR 0
ndmp start notify hare cd4000s fulls FULL 0
```

To create an ndmp start notify script for a specific policy or policy and schedule combination, create script files with a .policyname or .policyname.schedulename suffix. In the following two examples of script names, the policy is named production and the schedule is named fulls:

```
/usr/openv/netbackup/bin/ndmp start notify.production
/usr/openv/netbackup/bin/ndmp start notify.production.fulls
```

The first script affects all scheduled backups in the policy that is named production. The second script affects scheduled backups in the policy that is named production only when the schedule is named fulls.

Note: For a given backup, NetBackup uses only one ndmp start notify script and that is the one with the most specific name. For example, if there are both ndmp start notify.production and ndmp start notify.production.fulls scripts, NetBackup uses only ndmp start notify.production.fulls.

The ndmp start notify script can use the following environment variables:

```
BACKUPID
UNIXBACKUPTIME
BACKUPTIME
```

The NetBackup bptm process creates these variables. The following are examples of the strings that are available to the script for use in recording information about a backup:

```
BACKUPID=freddie 0857340526
UNIXBACKUPTIME=0857340526
BACKUPTIME=Sun Mar 2 16:08:46 1997
```

ndmp start notify.cmd script (Microsoft Windows)

When you use Windows NetBackup for NDMP media servers, you can create the batch scripts that provide notification whenever the client starts a backup. These scripts must reside on the media server in the following directory:

```
install path\NetBackup\bin
```

where *install path* is the directory where NetBackup is installed.

You can create ndmp start notify scripts that provide notification for all backups or only for backups of a specific policy or schedule. The ndmp start notify script runs each time a backup starts and after the tape is positioned.

To create a script that applies to all backups, name the script:

```
install path\netbackup\bin\ndmp start notify.cmd
```

To create an ndmp start notify script that applies only to a specific policy or policy and schedule combination, add a .policyname or .policyname.schedulename suffix to the script name. The following are two examples:

The following script applies only to a policy named days:

```
install path\netbackup\bin\ndmp start notify.days.cmd
```

The following script applies only to a schedule that is named fulls, which is in a policy named days:

```
install path\netbackup\bin\ndmp start notify.days.fulls.cmd
```

The first script affects the scheduled backups in the policy named days. The second script affects the scheduled backups in the policy named days only when the schedule is named fulls.

For a given backup, NetBackup calls only one ndmp start notify script and checks for them in the following order:

```
ndmp start notify.policy.schedule.cmd
ndmp start notify.policy.cmd
ndmp start notify.cmd
```

For example, if there are both ndmp start notify.policy.cmd and ndmp start notify.policy.schedule.cmd scripts, NetBackup uses only the ndmp start notify.policy.schedule.cmd script.

Note: If you also use ndmp end notify scripts, they can provide a different level of notification than the ndmp start notify scripts. For example, if you had one of each, they could be ndmp start notify.policy.cmd and ndmp end notify.policy.schedule.cmd.

When the backup starts, NetBackup passes the following parameters to the script:

Table 10-3 Script parameters for ndmp_start_notify.cmd (Microsoft Windows)

Parameter	Description
%1	Specifies the name of the client from the NetBackup catalog.

Table 10-3 Script parameters for ndmp_start_notify.cmd (Microsoft Windows) (continued)

Parameter	Description
%2	Specifies the policy name from the NetBackup catalog.
%3	Specifies the schedule name from the NetBackup catalog.
84	Specifies one of the following:
	FULL INCR CINC
% 5	Specifies the status of the operation is always 0 for bpstart_notify.
%6	Specifies the results file that NetBackup checks for a return code from the script. NetBackup uses % 6 to pass the file name and then expects the script to create the file in the same directory as the script.
	If the script applies to a specific policy and schedule, the results file must be named
	<pre>install_path\netbackup\bin\NDMP_START_NOTIFY_RES.policy.schedule</pre>
	If the script applies to a specific policy, the results file must be named
	<pre>install_path\netbackup\bin\NDMP_START_NOTIFY_RES.policy</pre>
	If the script applies to all backups, the results file must be named
	<pre>install_path\netbackup\bin\NDMP_START_NOTIFY_RES</pre>
	An echo 0> %6 statement is one way for the script to create the file.
	NetBackup deletes the existing results file before it calls the script. After the script runs, NetBackup checks the new results file for the status. The status must be 0 for the script to be considered successful. If the results file does not exist, NetBackup assumes that the script was successful.

The server expects the client to respond with a continue message within the period of time that the NetBackup CLIENT READ TIMEOUT option on the server specifies. The default is 300 seconds. If the script needs more than 300 seconds, increase the value to allow more time.

ndmp_end_notify script (UNIX)

The ndmp end notify script is run at the end of the backup. The backup does not wait for the script to complete.

Note: Before you use this script, make sure you can run it by using other on the media server. Run chmod 755 script name, where script_name is the name of the script.

The UNIX scripts are provided as examples only. You must customize the scripts before using them. For example, the -ne value in the first if statement must be modified to reflect the number of passed parameters. For the ndmp_end_notify script, the -ne value must be set to 7.

For a UNIX media server, if you need notification whenever the NDMP host completes a backup, copy

/usr/openv/netbackup/bin/goodies/bpend notify

from the server, to

/usr/openv/netbackup/bin/ndmp end notify

on the UNIX NetBackup for NDMP host. Then, modify the script and ensure that you have permission to run it.

The ndmp end notify script runs each time a backup completes.

NetBackup passes the following parameters to the ndmp end notify script:

Table 10-4 Script parameters for ndmp end notify (UNIX)

Parameter	Description
\$1	Specifies the name of the client from the NetBackup catalog.
\$2	Specifies the policy name from the NetBackup catalog.
\$3	Specifies the schedule name from the NetBackup catalog.
\$4	Specifies one of the following:
	FULL
	INCR (differential incremental)
	CINC (cumulative incremental)
\$5	Specifies the exit code from bptm.

For example:

```
ndmp end notify freddie cd4000s fulls FULL 0
ndmp end notify danr cd4000s incrementals INCR 73
```

To create an ndmp end notify script for a specific policy or policy and schedule combination, create script files with a .policyname or .policyname.schedulename suffix. In the following two examples of script names, the policy is named production and the schedule is named fulls:

```
/usr/openv/netbackup/bin/ndmp end notify.production
/usr/openv/netbackup/bin/ndmp end notify.production.fulls
```

The first script affects all scheduled backups in the policy that is named production. The second script affects scheduled backups in the policy that is named production only when the schedule is named fulls.

Note: For a given backup, NetBackup uses only one ndmp end notify script and that is the one with the most specific name. For example, if there are both ndmp end notify.production and ndmp end notify.production.fulls scripts, NetBackup uses only ndmp end notify.production.fulls.

The ndmp end notify script can use the following environment variables:

```
BACKUPID
UNIXBACKUPTIME
BACKUPTIME
```

The NetBackup bptm process creates these variables. The following are examples of the strings that are available to the script for use in recording information about a backup:

```
BACKUPID=freddie 0857340526
UNIXBACKUPTIME=0857340526
BACKUPTIME=Sun Mar 2 16:08:46 1997
```

ndmp end notify.cmd script (Microsoft Windows)

For Windows media servers, you can create the batch scripts that provide notification whenever the client completes a backup. These scripts must reside on the media server in the same directory as the NetBackup binaries:

```
install path\NetBackup\bin
```

where *install_path* is the directory where NetBackup is installed.

You can create ndmp end notify scripts that provide notification for all backups or only for backups of a specific policy or schedule.

To create an ndmp end notify script that applies to all backups, name the script:

```
install path\netbackup\bin\ndmp end notify.cmd
```

To create a script that applies only to a specific policy or policy and schedule combination, add a .policyname or .policyname.schedulename suffix to the script name. The following are two examples:

The following script applies only to a policy named days:

```
install path\netbackup\bin\ndmp end notify.days.cmd
```

■ The following script applies only to a schedule that is named fulls, which is in a policy named days:

```
install path\netbackup\bin\ndmp end notify.days.fulls.cmd
```

The first script affects all scheduled backups in the policy named days. The second script affects scheduled backups in the policy named days only when the schedule is named fulls.

For a given backup, NetBackup calls only one ndmp end notify script and checks for them in the following order:

```
ndmp end notify.policy.schedule.cmd
ndmp end notify.policy.cmd
ndmp end notify.cmd
```

For example, if there are both ndmp end notify.policy.cmd and ndmp end notify.policy.schedule.cmd scripts, NetBackup uses only ndmp end notify.policy.schedule.cmd.

Note: If you also usendmp start notify scripts, they can provide a different level of notification than the ndmp end notify scripts. For example, if you had one of each, they could be ndmp start notify.policy.cmd and ndmp end notify.policy.schedule.cmd.

When the backup completes, NetBackup passes the following parameters to the script:

Table 10-5 Script parameters for ndmp end notify.cmd (Microsoft Windows)

Parameter	Description
%1	Specifies the name of the client from the NetBackup catalog.
%2	Specifies the policy name from the NetBackup catalog.

Table 10-5 Script parameters for ndmp_end_notify.cmd (Microsoft Windows) (continued)

Parameter	Description
%3	Specifies the schedule name from the NetBackup catalog.
%4	Specifies one of the following:
	FULL INCR CINC
%5	Specifies the status of the operation. It is the same as the status sent to the NetBackup server. This status is 0 for successful backups and 1 for partially successful backups. If an error occurs, the status is the value associated with that error.
86	Note: The following file is not checked at the end of a backup.
	Specifies the results file that NetBackup checks for a return code from the script. NetBackup uses %6 to pass the file name and then expects the script to create the file in the same directory as the script.
	If the script applies to a specific policy and schedule, the results file must be named
	<pre>install_path\netbackup\bin\NDMP_END_NOTIFY_RES.policy.schedule</pre>
	If the script applies to a specific policy, the results file must be named
	<pre>install_path\netbackup\bin\NDMP_END_NOTIFY_RES.policy</pre>
	If the script applies to all backups, the results file must be named
	<pre>install_path\netbackup\bin\NDMP_END_NOTIFY_RES</pre>
	An echo 0> %6 statement is one way for the script to create the file.
	NetBackup deletes the existing results file before it calls the script. After the script runs, NetBackup checks the new results file for the status. The status must be 0 for the script to be considered successful. If the results file does not exist, NetBackup assumes that the script was successful.

ndmp_start_path_notify script (UNIX)

The UNIX scripts are provided as examples only. You must customize the scripts before using them. For example, the -ne value in the first if statement must be modified to reflect the number of passed parameters. For the ndmp start path notify script, the -ne value must be set to 7.

To use this script, create a script similar to

on the server, and copy it to

```
/usr/openv/netbackup/bin/ndmp start path notify
```

on the UNIX NetBackup for NDMP server. Then, modify the script and ensure that you have permission to run it.

On the UNIX media server, the ndmp start path notify script runs before the backup process is issued to the NAS machine. This script must exit with a status of 0 for the calling program to continue and for the backup to proceed. A nonzero status causes the client backup to exit with a status of 99 (NDMP backup failure).

Note: Before you use this script, make sure you can run it by using other on the media server. Run chmod 755 script name, where script name is the name of the script.

If the /usr/openv/netbackup/bin/ndmp start path notify script exists, it runs in the foreground. The bptm process on the NetBackup for NDMP server waits for it to complete before continuing. Any commands in the script that do not end with an & character run serially.

The server expects the client to respond with a continue message within the period of time that the NetBackup CLIENT READ TIMEOUT option on the server specifies.

The default for CLIENT READ TIMEOUT is 300. If the script needs more time than 300 seconds, increase the value to allow more time.

NetBackup passes the following parameters to the script:

Table 10-6 Script parameters for ndmp_start_path_notify (UNIX)

Parameter	Description
\$1	Specifies the name of the NDMP host.
\$2	Specifies the policy name from the NetBackup catalog.
\$3	Specifies the schedule name from the NetBackup catalog.
\$4	Specifies one of the following:
	FULL
	INCR (differential incremental)
	CINC (cumulative incremental)
\$5	Specifies the NetBackup status code for the operation.

Script parameters for ndmp_start_path_notify (UNIX) (continued) **Table 10-6**

Parameter	Description	
\$6	Not used.	
\$7	Specifies the path being backed up.	

For example:

```
ndmp start path notify freddie cd4000s fulls FULL
ndmp start path notify danr cd4000s incrementals INCR
ndmp start path notify hare cd4000s fulls FULL
```

To create an ndmp start path notify script for a specific policy or policy and schedule combination, create script files with a .policyname or .policyname.schedulename suffix. In the following two examples of script names, the policy is named production and the schedule is named fulls:

```
/usr/openv/netbackup/bin/ndmp start path notify.production
/usr/openv/netbackup/bin/ndmp start path notify.production.fulls
```

The first script affects all scheduled backups in the policy that is named production. The second script affects scheduled backups in the policy that is named production only when the schedule is named fulls.

Note: For a given backup, NetBackup uses only one ndmp start path notify script and that is the one with the most specific name. For example, if there are both ndmp start path notify.production and ndmp start path notify.production.fulls scripts, NetBackup uses only ndmp start path notify.production.fulls.

The ndmp start path notify script can use the following environment variables:

BACKUPID UNIXBACKUPTIME BACKUPTIME

The NetBackup bptm process creates these variables. The following are examples of the strings that are available to the script for use in recording information about a backup:

```
BACKUPID=freddie 0857340526
UNIXBACKUPTIME=0857340526
BACKUPTIME=Sun Mar 2 16:08:46 1997
```

ndmp start path notify.cmd script (Microsoft Windows)

For Windows media servers, you can create the batch scripts that provide notification before the backup process is issued to the NAS machine. These scripts must reside on the media server in the same directory as the NetBackup binaries:

```
install path\NetBackup\bin
```

where install_path is the directory where NetBackup is installed.

You can create ndmp start path notify scripts that provide notification for all backups or only for backups of a specific policy or schedule.

To create an ndmp start path notify script that applies to all backups, name the script:

```
install path\netbackup\bin\ndmp start path notify.cmd
```

To create a script that applies only to a specific policy or policy and schedule combination, add a .policyname or .policyname.schedulename suffix to the script name. The following are two examples:

■ The following script applies only to a policy named days:

```
install path\netbackup\bin\ndmp start path notify.days.cmd
```

 The following script applies only to a schedule that is named fulls, which in a policy named days:

```
install path\netbackup\bin\ndmp start path notify.days.fulls.cmd
```

The first script affects all scheduled backups in the policy named days. The second script affects scheduled backups in the policy named days only when the schedule is named fulls.

For a given backup, NetBackup calls only one ndmp start path notify script and checks for them in the following order:

```
ndmp start path notify.policy.schedule.cmd
ndmp start path notify.policy.cmd
ndmp start path notify.cmd
```

For example, if there are both ndmp start path notify.policy.cmd and ndmp start path notify.policy.schedule.cmd scripts, NetBackup uses only ndmp start path notify.policy.schedule.cmd.

Note: If you also use ndmp start notify scripts, they can provide a different level of notification than the ndmp start path notify scripts. For example, if you had one of each, they could be ndmp start notify.policy.cmd and ndmp start path notify.policy.schedule.cmd.

When the backup starts, NetBackup passes the following parameters to the script:

Script parameters for ndmp_start_path_notify.cmd (Microsoft **Table 10-7** Windows)

Parameter	Description
%1	Specifies the name of the client from the NetBackup catalog.
82	Specifies the policy name from the NetBackup catalog.
83	Specifies the schedule name from the NetBackup catalog.
%4	Specifies one of the following: FULL INCR CINC
% 5	Specifies the status of the operation. It is the same as the status sent to the NetBackup server. This status is 0 for successful backups and 1 for partially successful backups. If an error occurs, the status is the value associated with that error.
%6	Specifies the results file that NetBackup checks for a return code from the script. NetBackup uses % 6 to pass the file name and then expects the script to create the file in the same directory as the script.
	If the script applies to a specific policy and schedule, the results file must be named
	<pre>install_path\netbackup\bin\NDMP_START_PATH_NOTIFY_RES.policy.schedule</pre>
	If the script applies to a specific policy, the results file must be named
	<pre>install_path\netbackup\bin\NDMP_START_PATH_NOTIFY_RES.policy</pre>
	If the script applies to all backups, the results file must be named
	<pre>install_path\netbackup\bin\NDMP_START_PATH_NOTIFY_RES</pre>
	An echo 0> %6 statement is one way for the script to create the file.
	NetBackup deletes the existing results file before it calls the script. After the script runs, NetBackup checks the new results file for the status. The status must be 0 for the script to be considered successful. If the results file does not exist, NetBackup assumes that the script was successful.
%7	Pathname being backed up.

ndmp end path notify script (UNIX)

The UNIX scripts are provided as examples only. You must customize the scripts before using them. For example, the -ne value in the first if statement must be modified to reflect the number of passed parameters. For the ndmp end path notify script, the -ne value must be set to 7.

Note: Before you use this script, make sure you can run it by using other on the media server. Run chmod 755 script name, where script_name is the name of the script.

For a UNIX media server, if you need notification whenever the NDMP host completes a backup, copy

/usr/openv/netbackup/bin/goodies/bpend notify

from the server, to

/usr/openv/netbackup/bin/ndmp end path notify

on the UNIX NetBackup for NDMP host. Then, modify the script and ensure that you have permission to run it.

The ndmp end path notify script runs after the NAS machine has informed NetBackup that it has completed sending data.

NetBackup passes the following parameters to the ndmp end notify script:

Table 10-8 Script parameters for ndmp end path notify (UNIX)

Parameter	Description	
\$1	Specifies the name of the client from the NetBackup catalog.	
\$2	Specifies the policy name from the NetBackup catalog.	
\$3	Specifies the schedule name from the NetBackup catalog.	
\$4	Specifies one of the following:	
	FULL	
	INCR (differential incremental)	
	CINC (cumulative incremental)	
\$5	Specifies the exit code from bptm.	
\$6	Not used.	

Table 10-8 Script parameters for ndmp_end_path_notify (UNIX) (continued)

Parameter	Description
\$7	Specifies the path being backed up.

For example:

```
ndmp end path notify freddie cd4000s fulls FULL 0
ndmp end path notify danr cd4000s incrementals INCR 73
```

To create an ndmp end path notify script for a specific policy or policy and schedule combination, create script files with a .policyname or .policyname.schedulename suffix. In the following two examples of script names, the policy is named production and the schedule is named fulls:

```
/usr/openv/netbackup/bin/ndmp end path notify.production
/usr/openv/netbackup/bin/ndmp end path notify.production.fulls
```

The first script affects all scheduled backups in the policy that is named production. The second script affects scheduled backups in the policy that is named production only when the schedule is named fulls.

Note: For a given backup, NetBackup uses only one ndmp end path notify script and that is the one with the most specific name. For example, if there are both ndmp end path notify.production and ndmp end path notify.production.fulls scripts, NetBackup uses only $\verb|ndmp_end_path_notify.production.fulls.|$

The ndmp end path notify script can use the following environment variables:

BACKUPID UNIXBACKUPTIME BACKUPTIME

The NetBackup bptm process creates these variables. The following are examples of the strings that are available to the script for use in recording information about a backup:

```
BACKUPID=freddie 0857340526
UNIXBACKUPTIME=0857340526
BACKUPTIME=Sun Mar 2 16:08:46 1997
```

ndmp end path notify.cmd script (Microsoft Windows)

For Windows media servers, you can create the batch scripts that provide notification whenever the client is finished writing to tape. These scripts must reside on the media server in the same directory as the NetBackup binaries:

```
install path\NetBackup\bin
```

where install_path is the directory where NetBackup is installed.

You can create ndmp end path notify scripts that provide notification for all backups or only for backups of a specific policy or schedule.

To create an ndmp end path notify script that applies to all backups, name the script:

```
install path\netbackup\bin\ndmp end path notify.cmd
```

To create a script that applies only to a specific policy or policy and schedule combination, add a .policyname or .policyname.schedulename suffix to the script name. The following are two examples:

■ The following script applies only to a policy named days:

```
install path\netbackup\bin\ndmp end path notify.days.cmd
```

 The following script applies only to a schedule that is named fulls, which is in a policy named days:

```
install path\netbackup\bin\ndmp end path notify.days.fulls.
cmd
```

The first script affects all scheduled backups in the policy named days. The second script affects scheduled backups in the policy named days only when the schedule is named fulls.

For a given backup, NetBackup calls only one ndmp end path notify script and checks for them in the following order:

```
ndmp end path notify.policy.schedule.cmd
ndmp end path notify.policy.cmd
ndmp end path notify.cmd
```

For example, if there are both ndmp end path notify.policy.cmd and ndmp end path notify.policy.schedule.cmd scripts, NetBackup uses only ndmp end path notify.policy.schedule.cmd.

Note: If you also use ndmp end notify scripts, they can provide a different level of notification than the ndmp end path notify scripts. For example, if you had one of each, they could be ndmp end notify.policy.cmd and ndmp end path notify.policy.schedule.cmd.

When the backup completes, NetBackup passes the following parameters to the script:

Script parameters for ndmp_end_path_notify.cmd (Microsoft **Table 10-9** Windows)

Parameter	Description
%1	Specifies the name of the client from the NetBackup catalog.
8 2	Specifies the policy name from the NetBackup catalog.
%3	Specifies the schedule name from the NetBackup catalog.
%4	Specifies one of the following:
	FULL INCR CINC
%5	Specifies the status of the operation. It is the same as the status sent to the NetBackup server. This status is 0 for successful backups and 1 for partially successful backups. If an error occurs, the status is the value associated with that error.

Table 10-9 Script parameters for ndmp_end_path_notify.cmd (Microsoft Windows) (continued)

,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Parameter	Description
%6	Note: The following file is not checked when using ndmp_end_path_notify.
	Specifies the results file that NetBackup checks for a return code from the script. NetBackup uses % 6 to pass the file name and then expects the script to create the file in the same directory as the script.
	If the script applies to a specific policy and schedule, the results file must be named
	install_path\netbackup\bin\NDMP_END_PATH_NOTIFY_RES.policy.schedule
	If the script applies to a specific policy, the results file must be named
	<pre>install_path\netbackup\bin\NDMP_END_PATH_NOTIFY_RES.policy</pre>
	If the script applies to all backups, the results file must be named
	<pre>install_path\netbackup\bin\NDMP_END_PATH_NOTIFY_RES</pre>
	An echo 0> %6 statement is one way for the script to create the file.
	NetBackup deletes the existing results file before it calls the script. After the script runs, NetBackup checks the new results file for the status. The status must be 0 for the script to be considered successful. If the results file does not exist, NetBackup assumes that the script was successful.
%7	Specifies the pathname being backed up.

ndmp_moving_path_notify script (UNIX)

The UNIX scripts are provided as examples only. You must customize the scripts before using them. For example, the -ne value in the first if statement must be modified to reflect the number of passed parameters. For the ndmp moving path notify script, the -ne value must be set to 7.

To use this script, create a script similar to

/usr/openv/netbackup/bin/goodies/bpstart notify

on the server, and copy it to

/usr/openv/netbackup/bin/ndmp moving path notify

on the UNIX NetBackup for NDMP server. Then, modify the script and ensure that you have permission to run it.

On UNIX media servers, the ndmp moving path notify script runs after the backup process sends data to NetBackup.

Note: Before you use this script, make sure you can run it using other on the media server. Run chmod 755 script name, where script name is the name of the script.

If the /usr/openv/netbackup/bin/ndmp moving path notify script exists, it runs in the foreground. The bptm process that is on the NetBackup for NDMP server waits for it to complete before continuing. Any commands in the script that do not end with an & character run serially.

The server expects the client to respond with a continue message within the period of time that the NetBackup CLIENT READ TIMEOUT option on the server specifies.

The default for CLIENT READ TIMEOUT is 300 seconds. If the script needs more than 300 seconds, increase the value to allow more time.

NetBackup passes the following parameters to the script:

Table 10-10 Script parameters for ndmp moving path notify (UNIX)

Parameter	Description
\$1	Specifies the name of the NDMP host.
\$2	Specifies the policy name from the NetBackup catalog.
\$3	Specifies the schedule name from the NetBackup catalog
\$4	Specifies one of the following:
	FULL
	INCR (differential incremental)
	CINC (cumulative incremental)
\$5	Specifies the NetBackup status code for the operation.
\$6	Not used.
\$7	Specifies the path being backed up.

For example:

```
ndmp moving path notify freddie cd4000s fulls FULL
ndmp moving path notify danr cd4000s incrementals INCR
ndmp moving path notify hare cd4000s fulls FULL
```

To create an ndmp moving path notify script for a specific policy or policy and schedule combination, create script files with a .policyname or .policyname.schedulename suffix. In the following two examples of script names, the policy is named production and the schedule is named fulls:

```
/usr/openv/netbackup/bin/ndmp moving path notify.production
/usr/openv/netbackup/bin/ndmp moving path notify.production.fulls
```

The first script affects all scheduled backups in the policy that is named production. The second script affects scheduled backups in the policy that is named production only when the schedule is named fulls.

Note: For a given backup, NetBackup uses only one ndmp moving path notify script and that is the one with the most specific name. For example, if there are both ndmp moving path notify.production and ndmp moving path notify.production.fulls scripts, NetBackup uses only ndmp moving path notify.production.fulls.

The ndmp moving path notify script can use the following environment variables:

```
BACKUPID
UNIXBACKUPTIME
BACKUPTIME
```

The NetBackup bptm process creates these variables. The following are examples of the strings that are available to the script for use in recording information about a backup:

```
BACKUPID=freddie 0857340526
UNIXBACKUPTIME=0857340526
BACKUPTIME=Sun Mar 2 16:08:46 1997
```

ndmp_moving_path_notify.cmd script (Microsoft Windows)

For Windows media servers, you can create the batch scripts that provide notification whenever the NAS machine starts sending data. These scripts must reside on the media server in the same directory as the NetBackup binaries:

```
install path\NetBackup\bin
```

where install path is the directory where NetBackup is installed.

You can create ndmp moving path notify scripts that provide notification for all backups or only for backups of a specific policy or schedule.

To create an ndmp moving path notify script that applies to all backups, name the script:

```
install path\netbackup\bin\ndmp moving path notify.cmd
```

To create a script that applies only to a specific policy or policy and schedule combination, add a .policyname or .policyname .schedulename suffix to the script name. The following are two examples:

The following script applies only to a policy named days:

```
install path\netbackup\bin\ndmp moving path notify.days.cmd
```

 The following script applies only to a schedule that is named fulls, which is in a policy named days:

```
install path\netbackup\bin\ndmp moving path notify.days.ful
ls.cmd
```

The first script affects all scheduled backups in the policy named days. The second script affects scheduled backups in the policy named days only when the schedule is named fulls.

For a given backup, NetBackup calls only one ndmp moving path notify script and checks for them in the following order:

```
ndmp moving path notify.policy.schedule.cmd
ndmp moving path notify.policy.cmd
ndmp moving path notify.cmd
```

For example, if there are both ndmp moving path notify.policy.cmd and ndmp moving path notify.policy.schedule.cmd scripts, NetBackup uses only ndmp moving path notify.policy.schedule.cmd.

Note: If you also use ndmp start notify scripts, they can provide a different level of notification than the ndmp moving path notify scripts. For example, if you had one of each, they could be ndmp start notify.policy.cmd and ndmp moving path notify.policy.schedule.cmd.

When the backup starts, NetBackup passes the following parameters to the script.

Script parameters for ndmp_moving_path_notify.cmd (Microsoft **Table 10-11** Windows)

Parameter	Description
%1	Specifies the name of the client from the NetBackup catalog.
82	Specifies the policy name from the NetBackup catalog.
83	Specifies the schedule name from the NetBackup catalog.
84	Specifies one of the following:
	FULL INCR CINC
% 5	Specifies the status of the operation. It is the same as the status sent to the NetBackup server. This status is 0 for successful backups and 1 for partially successful backups. If an error occurs, the status is the value associated with that error.
%6	Note: The following is not checked when using ndmp_moving_path_notify.
	Specifies the results file that NetBackup checks for a return code from the script. NetBackup uses % 6 to pass the file name and then expects the script to create the file in the same directory as the script.
	If the script applies to a specific policy and schedule, the results file must be named
	<pre>install_path\netbackup\bin\NDMP_END_NOTIFY_RES.policy.schedule</pre>
	If the script applies to a specific policy, the results file must be named
	<pre>install_path\netbackup\bin\NDMP_END_NOTIFY_RES.policy</pre>
	If the script applies to all backups, the results file must be named
	<pre>install_path\netbackup\bin\NDMP_END_NOTIFY_RES</pre>
	An echo 0> %6 statement is one way for the script to create the file.
	NetBackup deletes the existing results file before it calls the script. After the script runs, NetBackup checks the new results file for the status. The status must be 0 for the script to be considered successful. If the results file does not exist, NetBackup assumes that the script was successful.
%7	Specifies the pathname being backed up.

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